

# RESOURCES AND CORPORATE PERFORMANCE SCRUTINY COMMITTEE

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MONDAY, 12 DECEMBER 2022 AT 6.30 PM  
COMMITTEE ROOM 2, CROWDALE CENTRE, 218 EVERSOLT STREET, LONDON,  
NW1 1BD

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## MEMBERS

Councillor Linda Chung (Chair) (LD)

Councillors Rebecca Filer (L), Edmund Frondigoun (L), Liam Martin-Lane (L), Andrew Parkinson (C), Will Prince (L), Jonathan Simpson (L) and James Slater (L)

## SUBSTITUTE MEMBERS

Councillors Ajok Athian (L), Nina De Ayala Parker (L), Julian Fulbrook (L), Lorna Greenwood (L), Matthew Kirk (LD), Izzy Lenga (L), Nazma Rahman (L) and Gio Spinella (C)

L = Labour, LD = Liberal Democrat, C = Conservative

Issued on: Friday, 2 December 2022

## **CROWDALE CENTRE CORONAVIRUS AND FIRE EVACUATION MEASURES**

Everyone is welcome to observe public meetings in Camden, and all public meetings will be webcast live at [www.camden.gov.uk/webcast](http://www.camden.gov.uk/webcast).

If you are planning to attend a meeting in person, please note the following:-

- If you are feeling unwell, please do not attend.
- You are encouraged to wear a face covering inside the building, except when you are seated in the meeting room.
- Hand sanitiser will be available – please sanitise on arrival and at regular intervals during your visit.

If the fire alarm sounds continuously, or if you are instructed to do so, leave the building quickly and calmly by the nearest available exit. Do not stop to collect personal belongings. Fire exit doors are clearly marked and lead via the staircases to Crowndale Road or Eversholt Street.

Do not use the lifts. If you are a wheelchair user or have a mobility problem which prevents you from using the staircases, please proceed to the lift lobby area where you will be evacuated from the building.

Do not wait immediately outside the building – proceed to Oakley Square and await further instructions.

### **MEETINGS IN CAMDEN**

Agendas for public meetings are available in advance on the Council's website at [www.camden.gov.uk](http://www.camden.gov.uk). If you are interested in a particular item being considered at a meeting and you wish to speak (called making a deputation), please write to the Committee Officer listed on the front of the agenda. The deadline for deputation requests for this meeting is **5pm on Thursday, 8 December 2022**. If your deputation request is accepted, the option to make your deputation remotely via Microsoft Teams will be available.

The Council is allowed to discuss some items in private, although this does not happen often – any such items will be discussed at the end of the meeting and you will be asked to leave at this point. Any members of the public joining the meeting remotely will also be asked to leave.

Members of the public have a right to film, record or photograph public meetings for reporting purposes. This does not apply to any of the Council's meetings which are private or not open to the public. Laws on public order offences and defamation still apply, and you should exercise your rights with responsibility. Please respect the views of others when reporting from a meeting. You may be asked to stop filming, photographing or recording a meeting if the Chair feels that the activity is disrupting the meeting.

This meeting will be webcast and can be watched live or viewed for twelve months afterwards at [www.camden.gov.uk/webcast](http://www.camden.gov.uk/webcast). If you are attending a meeting but do not wish to appear on the webcast you are advised to sit in the public gallery.

If you have any views or questions about meetings at Camden Council please call Committee Services on 020 7974 1915.

### **WEBCASTING NOTICE**

**This meeting will be broadcast live by the Council via [www.camden.gov.uk/webcast](http://www.camden.gov.uk/webcast). The whole of the meeting will be filmed and recorded, except where there are confidential or exempt items, and the footage will be on the website for at least 12 months. A copy of it will also be retained in accordance with the Council's data retention policy.**

**If you make a representation to the meeting you will be deemed by the Council to have consented to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes.**

**The Council is obliged by law to allow members of the public to take photographs, film, audio-record, blog or tweet the proceedings at public meetings. The Council will only seek to prevent this should it be undertaken in a disruptive or otherwise inappropriate manner.**

**We have a privacy notice that explains our use of webcasting data which you can see at [www.camden.gov.uk/webcast](http://www.camden.gov.uk/webcast)**

**If you have any queries regarding webcasting or the recording of meetings by the public, please contact the webcasting co-ordinator on 020 7974 5653.**

**RESOURCES AND CORPORATE PERFORMANCE SCRUTINY  
COMMITTEE  
12 DECEMBER 2022**

**THERE ARE NO PRIVATE REPORTS**

**PLEASE NOTE THAT PART OF THIS MEETING MAY NOT BE OPEN TO THE PUBLIC AND PRESS BECAUSE IT MAY INVOLVE THE CONSIDERATION OF EXEMPT INFORMATION WITHIN THE MEANING OF SCHEDULE 12A TO THE LOCAL GOVERNMENT ACT 1972, OR CONFIDENTIAL WITHIN THE MEANING OF SECTION 100(A)(2) OF THE ACT.**

**AGENDA**

**Wards**

**1. GUIDANCE ON HYBRID MEETINGS**

To agree the procedures for the operation of hybrid meetings.

(Pages 9 -  
14)

**2. APOLOGIES**

**3. DECLARATIONS BY MEMBERS OF STATUTORY DISCLOSABLE PECUNIARY INTERESTS, COMPULSORY REGISTERABLE NON-PECUNIARY INTERESTS AND VOLUNTARY REGISTERABLE NON-PECUNIARY INTERESTS IN MATTERS ON THIS AGENDA**

**4. ANNOUNCEMENTS**

**Broadcast of the meeting**

The Chair to announce the following: 'In addition to the rights by law that the public and press have to record this meeting, I would like to remind everyone that this meeting is being broadcast live by the Council to the Internet and can be viewed on our website for twelve months after the meeting. After that time, webcasts are archived and can be made available upon request.'

If you have asked to address the meeting, you are deemed to be consenting to having your contributions recorded and broadcast, including video when switched on, and to the use of those sound recordings and images for webcasting and/or training purposes.'

**Any other announcements**

**5. NOTIFICATION OF ANY ITEMS OF BUSINESS THAT THE CHAIR CONSIDERS URGENT**

**6. DEPUTATIONS (IF ANY)**

**7. COUNCIL TAX SUPPORT 2023/24**

**All Wards**

Report of the Cabinet Member for Finance and Cost of Living.

(Pages 15 -  
100)

This report considers the options for a Council Tax Support (CTS) for the year 2023/24.

The report is coming to the Cabinet because The Local Government Finance Act 2012 amends the Local Government Finance Act 1992 which sets out the requirement for the Council to agree a local council tax reduction scheme on an annual basis.

Camden's current scheme, launched in 2020/21, remains one of the most generous Council Tax Support schemes in the country with income bands based on London Living Wage, ensuring that 15,999 households (including pensioners) in Camden currently receive 100% support and do not pay any Council Tax.

The coronavirus pandemic saw the number of claimants increase substantially due to changes in income and circumstances. However, since restrictions lifted, caseload numbers have not returned to pre pandemic numbers as the number of households getting 100% CTS support has only fallen by 353 cases since October 2021.

The current cost-of-living crisis adds further risk of significant changes to people's employment and financial situations as residents struggle to afford the cost of food, energy and housing. As a result, it is proposed that the current scheme remains in place for 2023/24, with minor updates only in line with legislative changes over the past year which have no negative impacts on our residents, so that the Council can provide certainty for residents. Income bands will also be uplifted in line with the new levels for London Living Wage, meaning those with disabilities or children can earn up to £537.75 a week and still receive support.

**8. LONDON BOROUGH OF CAMDEN ANNUAL COMPLAINTS REPORT 2021/2022**

**All Wards**

Report of the Borough Solicitor.

(Pages 101 -  
190)

This is the London Borough of Camden's annual complaints report for the period 1<sup>st</sup> April 2021 to 31<sup>st</sup> March 2022.

It is a single report that includes information on complaints across all directorates. The report also provides information for decisions issued by the Local Government and Social Care Ombudsman (LGSCO) and the Housing Ombudsman (HO) in the same period.

The report also includes information on other types of formal enquiries which are often linked to complaints:

- Member Enquiries and MP Enquiries.
- Freedom of Information (FOI) Requests.
- Judicial Reviews

The Council's Constitution states that the Ombudsman decisions on cases where there have been mistakes or failings (called "maladministration") should be presented to Cabinet on an annual basis for their information only. Therefore, the report provides the decisions issued by the Local Government and Social Care Ombudsman (LGSCO) and the Housing Ombudsman (HO) in the same period and this report will be presented to Cabinet on 14<sup>th</sup> December 2022.

The report, how it is presented and what it contains, continues to develop and evolve and as in previous years suggestions for improvements are sought from Members.

- 9. ANNUAL REPORT OF THE CABINET MEMBER FOR FINANCE AND COST OF LIVING** **All Wards**  
(Pages 191 - 214)
- Cabinet Member for Finance and Cost of Living.
- The Cabinet Member for Finance and Cost of Living provides the Resources and Corporate Performance Scrutiny Committee with his annual report for discussion.
- 10. WORK PROGRAMME 2022/23 AND ACTION TRACKER** **All Wards**  
(Pages 215 - 224)
- Report of the Executive Director Corporate Services.
- This paper provides an outline of the 2022/23 work programme and provides an update on actions requested at previous meetings of the Committee in the Action Tracker.
- 11. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT**

**AGENDA ENDS**

The date of the next meeting will be Monday, 16 January 2023 at 6.30 pm in .