

THE LONDON BOROUGH OF CAMDEN

At a meeting of **DISABILITY OVERSIGHT PANEL** held on **TUESDAY, 5TH DECEMBER, 2023** at 5.00 pm in Meeting Room 3.3, Crowndale Centre, 218 Eversholt Street, London, NW1 1BD

MEMBERS OF THE PANEL PRESENT

Councillors Lorraine Revah (Chair), Kemi Atolagbe (Vice-Chair) and Anna Burrage

MEMBERS OF THE PANEL ABSENT

Councillors Richard Cotton, Lorna Greenwood and Sylvia McNamara

ALSO PRESENT

Councillor Anna Wright

The minutes should be read in conjunction with the agenda for the meeting. They are subject to approval and signature at the next meeting of Disability Oversight Panel and any corrections approved at that meeting will be recorded in those minutes.

MINUTES

1. APOLOGIES

Apologies for absence were received from Councillors Richard Cotton, Lorna Greenwood and Sylvia McNamara.

2. DECLARATIONS BY MEMBERS OF STATUTORY DISCLOSABLE PECUNIARY INTERESTS, COMPULSORY REGISTERABLE NON-PECUNIARY INTERESTS AND VOLUNTARY REGISTERABLE NON-PECUNIARY INTERESTS IN MATTERS ON THIS AGENDA

No declarations were made.

3. ANNOUNCEMENTS

There were no announcements.

4. NOTIFICATION OF ANY ITEMS OF BUSINESS THAT THE CHAIR DECIDES TO TAKE AS URGENT

There were no items of urgent business.

5. MINUTES

RESOLVED –

THAT consideration of the minutes be deferred to the next meeting of the Panel.

6. OUR APPROACH TOWARDS BUILDING AN ACCESSIBLE WEBSITE

Consideration was given to the report of the Chief Experience and Information Officer.

After an introduction of the report by the Head of Digital Product and the Product Manager, the Panel discussed the report.

Members noted the importance of creating a system that worked properly for those with disabilities. They asked whether systems were in place to assist people with sensory disabilities to navigate the site and access the information they needed. The Product Manager said that it can be challenging working with third parties to ensure they have accessible services and information. The Head of Digital Product commented that any design that was not accessible would need to be changed, noting that often web pages were not designed to be accessible when created. People with accessibility needs should not be required to find a way to work around systems that do not work for them.

In response to a question from the Panel, the Head of Digital Product said that she was aware of projects that customer services were doing to share information better regarding those with disabilities and accessible methods of communication.

The Head of Digital Product informed the Panel that designers within Camden had attended courses around accessible design. There would be an easy read category on the site and the aim was to have the entire website be at a reading age of 9 years old ensuring that jargon was reduced.

Officers commented that Camden were held to a legal standard in regards to the accessibility of information and that, where possible, Camden would look to provide over and above the legal standard.

RESOLVED –

THAT the report be noted.

7. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT

There was no such business.

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The meeting ended at 6.00 pm.

CHAIR

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MINUTES END