

HAMPSTEAD DISTRICT MANAGEMENT COMMITTEE

THURSDAY, 13 MARCH 2025 AT 6.30 PM
TAPLOW TRA HALL, TAPLOW, ADELAIDE ROAD, LONDON NW3 3NU

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CHAIR

Toyin Majiyagbe (Taplow TRA)

VICE CHAIRS

Anne Ward, 5-7 Belsize Grove
Arun Kumar

A full list of voting DMC members and substitutes is set out at Item 1.

COUNCILLOR OBSERVERS

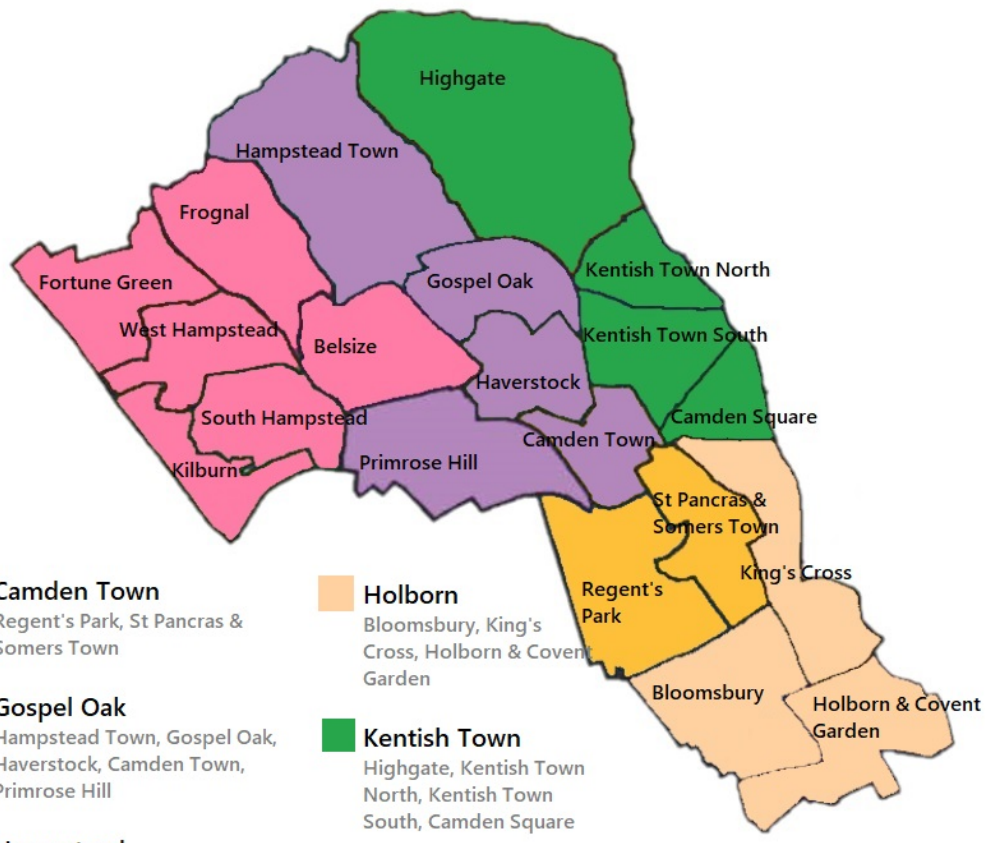
Councillors Nancy Jirira (LD) and Nanouche Umeadi (L)

SUBSTITUTE COUNCILLOR OBSERVERS

Councillors Richard Olszewski (L) and Tom Simon (LD)

Please note that all DMCs should aim to complete their business within 3 hours from when the meeting starts, and DMC Chairs will seek to ensure that the agenda for the meeting is completed within this timeframe. However, if the meeting has not ended after 3 hours Council officers still in attendance will leave the meeting. The DMC may, if it wishes, continue its meeting informally without council officer attendance.

Issued on: Thursday, 27 February 2025



- Camden Town**
Regent's Park, St Pancras & Somers Town
- Gospel Oak**
Hampstead Town, Gospel Oak, Haverstock, Camden Town, Primrose Hill
- Hampstead**
Fortune Green, Frognal, West Hampstead, South Hampstead, Belsize, Kilburn

- Holborn**
Bloomsbury, King's Cross, Holborn & Covent Garden
- Kentish Town**
Highgate, Kentish Town North, Kentish Town South, Camden Square

HAMPSTEAD DISTRICT MANAGEMENT COMMITTEE

13 MARCH 2025

AGENDA

1. **REGISTRATION OF TENANTS ASSOCIATIONS AND CO-OPTION OF TENANT REPRESENTATIVES** (Pages 7 - 10)

Appendix A lists those Tenants' and Residents' Associations (TRAs), which have satisfactorily completed the registration process at the date of despatch of this agenda. It gives details of the representatives of those Associations to be co-opted onto the DMC, in accordance with the constitution, together with the names of the substitutes.

Appendix B lists those TRAs whose registrations have lapsed. If a TRA wishes to register it must hold an Annual General Meeting (AGM), open to all members, once a year (with an independent observer in attendance). The minutes must be sent to the Tenants Participation Team together with a membership list and a completed registered form.

2. **APOLOGIES**
3. **ANNOUNCEMENTS**
4. **DECLARATIONS OF INTEREST IN ITEMS ON THIS AGENDA**
5. **NOTIFICATIONS OF ANY ITEMS OF BUSINESS THAT THE CHAIR DECIDES TO TAKE AS URGENT**
6. **MINUTES** (Pages 11 - 24)

To approve and sign the minutes of the Hampstead DMC meetings held on 5th December 2024 and 8th January 2025 and to consider action points and any other matters arising.
7. **HAMPSTEAD DMC PROGRESS REPORT - ACTION POINTS UPDATE** (Pages 25 - 26)

Report of the Executive Director Communities

The DMC is asked to note the progress of the action points arising from the previous meeting.

Discussion Items

- 8. HOUSING AND DOMESTIC ABUSE: UPDATE REPORT** (Pages 27 - 46)

Report of the Senior Policy Officer Policy Officer, Violence Against Women and Girls (VAWG)

This report provides an update on the work to achieve Domestic Abuse Housing Alliance Accreditation and work to embed a housing-led response to domestic abuse across Camden.
- 9. HOUSING SERVICES OPERATIONAL UPDATE**
- 10. ANNUAL REPORT OF THE CABINET MEMBER FOR BETTER HOMES** (Pages 47 - 86)
- 11. HAMPSTEAD DMC BUDGET BIDS REPORT** (Pages 87 - 90)

Report of the Head of Tenancy Services.

TRAs will be asked to provide an update to the meeting regarding the progress of agreed bids, including an update on the associated spend. TRAs are invited to circulate any relevant information in advance through the clerk.

TRAs are encouraged to submit bids as soon as possible, so they can be properly assessed and prepared by officers, ready for submission to the DMC. TRAs are reminded that verbal bids cannot be accepted at DMC meetings as, in line with the guidelines, officers need to be able to assess bids before passing them to the DMC.

For more information on DMC bids, please see our webpages: www.camden.gov.uk/district-management-committees.

12. LOCAL ISSUES

To consider any local issues raised by DMC representatives.

Information Items

13. CAMDEN HEAT METERING PROGRAMME

(Pages
91 - 96)

Report of the Director of Property Management

This report provides details on the Council's heat metering programme since 2009 and its future outlook.

14. TENANT PARTICIPATION STRUCTURE AND WAYS OF WORKING

(Pages
97 - 110)

Report of the Head of Property Customer Services & Engagement

This report shares our renewed approach for participation, alongside plans for a proposed redesign of the Tenant Participation and Consultation and Engagement teams into a unified service, organised according to the five Neighbourhoods, with each responsible for supporting the Tenant and Resident Associations (TRAs) and affiliated District Management Committee (DMC). The aim of this redesign is to better deliver our regulatory standards and new participation approach, ensuring everyone in Camden-managed homes can become an active resident, and their voices are close to decision-making

15. HOUSING AND REPAIRS SERVICE STANDARDS

(Pages
111 - 116)

Report of the Housing Policy and Change Lead

This report shares the Housing and Repairs Service standards, including context for the project, aims and objectives, and methods of tracking progress and compliance.

16. DMC NOMINATION PAPERS 2025

(Pages
117 - 122)

Nomination forms are included for information only.

17. HAMPSTEAD DMC 2025/2026 PROPOSED MEETING DATES

To note the proposed 2025/2026 meeting dates for Hampstead DMC:

26th June 2025

18th September 2025

4th December 2025

7th January 2026 (Joint DMC)

12th March 2026

18. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT

AGENDA ENDS