

RESOURCES AND CORPORATE PERFORMANCE SCRUTINY COMMITTEE

TUESDAY, 25 FEBRUARY 2025 AT 6.30 PM
COMMITTEE ROOM 2, TOWN HALL, JUDD STREET, LONDON WC1H 9JE

Enquiries to: Ben Lynn, Committee Services
E-Mail: ben.lynn@camden.gov.uk
Telephone: 020 7974 5653 (Text phone prefix 18001)

MEMBERS

Councillor Linda Chung (Chair) (LD)

Councillors Rebecca Filer (L), Edmund Frondigoun (L), Liam Martin-Lane (L), Jenny Mulholland (L), Andrew Parkinson (C), Jonathan Simpson (L) and Robert Thompson (L)

Co-opted Members

SUBSTITUTE MEMBERS

Councillors Steve Adams (C), Ajok Athian (L), Nina De Ayala Parker (L), Julian Fulbrook (L), Lorna Greenwood (L), Matthew Kirk (LD), Izzy Lenga (L) and Nazma Rahman (L)

L = Labour, LD = Liberal Democrat, C = Conservative

Issued on: Monday, 17 February 2025

CAMDEN TOWN HALL FIRE/EMERGENCY EVACUATION PROCEDURE

If the fire alarm sounds continuously, or if you are instructed to do so, leave the building quickly and calmly by the nearest available exit. Do not stop to collect personal belongings. Fire exit doors are clearly marked and lead via the staircases to Judd Street or Euston Road.

Do not use the lifts. If you are a wheelchair user or have a mobility problem which prevents you from using the staircases, please proceed to the lift lobby area where you will be evacuated from the building.

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MEETINGS IN CAMDEN

Agendas for public meetings are available in advance on the Council's website at www.camden.gov.uk. If you are interested in a particular item being considered at a meeting and you wish to speak (called making a deputation), please write to the Committee Officer listed on the front of the agenda. The deadline for deputation requests for this meeting is **5pm on Friday, 21 February 2025**. If your deputation request is accepted, the option to make your deputation remotely via Microsoft Teams will be available.

The Council is allowed to discuss some items in private, although this does not happen often – any such items will be discussed at the end of the meeting and you will be asked to leave at this point. Any members of the public joining the meeting remotely will also be asked to leave.

Members of the public have a right to film, record or photograph public meetings for reporting purposes. This does not apply to any of the Council's meetings which are private or not open to the public. Laws on public order offences and defamation still apply, and you should exercise your rights with responsibility. Please respect the views of others when reporting from a meeting. You may be asked to stop filming, photographing or recording a meeting if the Chair feels that the activity is disrupting the meeting.

This meeting will be webcast and can be watched live or viewed for twelve months afterwards at www.camden.gov.uk/webcast. If you are attending a meeting but do not wish to appear on the webcast you are advised to sit in the public gallery.

If you have any views or questions about meetings at Camden Council please call Committee Services on 020 7974 1915.

Gender inclusive minutes: Camden seeks to write the minutes of its committees in a way that does not misgender individuals. If you are contributing to the meeting and you wish to let us know what your pronouns are, please contact the Committee Officer named on the front of this agenda. Otherwise, we will use job titles, full names or neutral terminology. We will not assume gender.

WEBCASTING NOTICE

This meeting will be broadcast live by the Council via www.camden.gov.uk/webcast. The whole of the meeting will be filmed and recorded, except where there are confidential or exempt items, and the footage will be on the website for at least 12 months. A copy of it will also be retained in accordance with the Council's data retention policy.

If you make a representation to the meeting you will be deemed by the Council to have consented to being filmed and to the possible use of those images and sound recordings for webcasting and/or training purposes.

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We have a privacy notice that explains our use of webcasting data which you can see at www.camden.gov.uk/webcast

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**RESOURCES AND CORPORATE PERFORMANCE SCRUTINY
COMMITTEE
25 FEBRUARY 2025**

THERE ARE NO PRIVATE REPORTS

PLEASE NOTE THAT PART OF THIS MEETING MAY NOT BE OPEN TO THE PUBLIC AND PRESS BECAUSE IT MAY INVOLVE THE CONSIDERATION OF EXEMPT INFORMATION WITHIN THE MEANING OF SCHEDULE 12A TO THE LOCAL GOVERNMENT ACT 1972, OR CONFIDENTIAL WITHIN THE MEANING OF SECTION 100(A)(2) OF THE ACT.

AGENDA

Wards

1. APOLOGIES

2. DECLARATIONS BY MEMBERS OF STATUTORY DISCLOSABLE PECUNIARY INTERESTS, COMPULSORY REGISTERABLE NON-PECUNIARY INTERESTS AND VOLUNTARY REGISTERABLE NON-PECUNIARY INTERESTS IN MATTERS ON THIS AGENDA

3. ANNOUNCEMENTS (IF ANY)

4. DEPUTATIONS (IF ANY)

Requests to speak at the Committee on a matter within its terms of reference must be made in writing to the clerk named on the front of this agenda by 5pm two working days before the meeting.

5. NOTIFICATION OF ANY ITEMS OF BUSINESS THAT THE CHAIR CONSIDERS URGENT

6. LONDON BOROUGH OF CAMDEN ANNUAL COMPLAINTS REPORT 2023/2024

All Wards

Report of the Borough Solicitor.

(Pages 9 -
52)

This is the London Borough of Camden's annual complaints report for the period 1st April 2023 to 31st March 2024.

It is a single report that includes information on complaints across all directorates and seeks to give a corporate overview while signposting the reader to the detailed results for individual services. The report also provides information for decisions issued by the Local

Government and Social Care Ombudsman (LGSCO) and the Housing Ombudsman (HO) in the same period.

The Council's Constitution states that the Ombudsman decisions on cases where there have been mistakes or failings (called "maladministration") should be presented to Cabinet on an annual basis for their information only. Therefore, the report provides the decisions issued by the Local Government and Social Care Ombudsman (LGSCO) and the Housing Ombudsman (HO) in the same period and this report will be presented to Cabinet.

7. ANNUAL PEOPLE AND INCLUSION SERVICE UPDATE

All Wards

Report of the Director of People and Inclusion.

(Pages 53 - 82)

This report has been compiled in response to the Committee's request for an update on the Council's workforce. The report provides an overview of the People and Inclusion Service and its role in supporting the Council effectively to attract, motivate, and develop high-performing employees to deliver the Council's ambitions for the future of the borough.

8. 2025/26 REVENUE ESTIMATES AND COUNCIL TAX SETTING

All Wards

Report of the Cabinet Member for Finance and Cost of Living.

(Pages 83 - 210)

The Medium Term Financial Strategy (MTFS) agreed by Cabinet in January 2023 not only took steps to ensure that the Council could continue to operate on a sound financial footing over the medium term, but also to align the Council's limited resources to achieving our ambitions for our borough, residents and communities.

The recommendations in this report build on the Council's Medium Term Financial Strategy and will support the vision of We Make Camden to make Camden a place where everyone has a chance to succeed, where nobody gets left behind, and where everybody has a voice.

In summary this report:

- Presents budget and funding proposals that will enable the Council to balance its budget in 2025/26 and utilise available resources towards the achievement of the outcomes set out in We Make Camden.
- Provides an update on the overall medium term financial position for the Council, including detail from the Local Government Finance Settlement for 2025/26 and other

government announcements. It also provides an update on the main areas of financial risk, including the permanent budget pressures across social care and homeless services.

- Recommends a council tax increase of 4.99%, made up of:
 - A rise of 2.99% in the 2025/26 core council tax level, to support council funding at large, and;
 - A rise of 2% from the levying of an Adult Social Care Precept, to support the Council in its response to the unprecedented demographic and demand pressures facing adult social care.
- Sets out the required level of council tax income to balance the budget as:
 - £154,792,070 (inclusive of the Garden Squares levies), which equates to a proposed Camden element of council tax of £1,615.98 at the Band D level for residents not in Garden Squares.
- Sets out the Garden Squares Levies for 2025/26.
- Sets out the proposed Greater London Authority precept at £490.38 for Band D properties, an increase of 4.03% on last year (subject to Greater London Authority approval of the budget), making the total council tax charge at Band D £2,106.36 for residents not in Garden Squares.
- Includes the Executive Director Corporate Services' assessment of the robustness of the budget and the adequacy of general balances available to manage financial risk.
- Recommends fees and charges for approval by Cabinet and by Council where required.
- Recommends capital investment to support the provision of children's social care and the use of corporate resources to invest in the Council's housing stock, noting the ongoing work on the accommodation for care experienced young people.

9. COMMUNITY INVESTMENT PROGRAMME (CIP) – CIP ANNUAL REPORT 2024 **All Wards**
(Pages 211 - 256)

Report of the Director of Development.

Camden's Community Investment Programme (CIP) is one of the largest and most successful municipal housebuilding programmes in the UK. CIP has built over 1,700 homes in the last 10 years and is aiming to deliver 4,850 homes throughout the programme. The 2024 CIP Annual report contains an update on progress on over the last

year, including recently completed schemes, schemes under construction and an update on those in development. The report also provides an update on the estate of the housing market and the wider benefits that CIP is delivering across the borough.

10. WORK PROGRAMME 2024/25 AND ACTION TRACKER

All Wards

Report of the Executive Director Corporate Services

(Pages 257 -
264)

This paper provides an outline of the 2024/25 work programme and provides an update on actions requested at previous meetings of the Committee in the Action Tracker.

11. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT

AGENDA ENDS