

ACTION POINTS ARISING FROM SEPTEMBER 2022 ROUND OF DMC MEETINGS

CAMDEN TOWN DMC ACTIONS – 15TH SEPTEMBER 2022			
Item	Action	Responsible Individual/Department	Comments
1	<p>Lifts</p> <p>The meeting asked in relation to lifts that officers sought to include the views of tenants and residents in relation to the lifts performance update information and that they were kept informed of what was going on.</p> <p>Officers would contact Ampthill Square TRA directly regarding the tenant with the water leak problem along with the issue in relation to the lifts.</p>	<p>Danny Waite (Head of Repairs and Operations)</p>	<p>There is a new member of the lifts team, Lesley Johnston. Lesley's primary role is lift administration and she will be working with Apex and the lift contract manager, Sam Hulbert, to ensure that residents, TRAs and other colleagues, such as Councillors, caretakers and NHO, are all kept up to date with information regarding the repairs for any lift breakdowns. Lesley is also looking at getting this information added to the Council website again, so that residents can access up-to-date information at any time.</p> <p>Officers have contacted the two tenants experiencing water leaks, and a repair job has been raised for the lift.</p>
2	<p>CCTV & Responsive Security Patrol</p> <p>The Chair agreed to seek a meeting involving the Cabinet Member for Safer Communities (Councillor Pat Callaghan), Cabinet Member Better Homes (Councillor Meric Apak) and appropriate officers to see how these issues could now be addressed as the current approaches were not working.</p>	<p>Fran Heron (DMC Chair)</p>	<p>Residents have an opportunity to discuss community safety issues with councillors and officers at a series of walkabouts taking place at Walker House Estate, Curnock St Estate, Ampthill Square Estate, College Place Estate, Mayford Estate and Coopers Lane Estate. More details are available at:</p> <p>https://www.camden.gov.uk/estate-walkabouts</p>

<p>3</p>	<p>Housing Residents' Panel Update</p> <p>The DMC were not in a position to make any nominations to the panel at this time, but asked officers to write to DMC and TRA representatives to ask if they were interested in putting forward their names.</p>	<p>Sarah Moore (Tenant Participation)</p>	<p>Four DMC and TRA representatives put their names forward and DMC reps were asked to vote on these nominations. Jackie Haggett and David Perris were selected as the Camden Town DMC nominees to the panel.</p>
<p>4</p>	<p>Finance Matters</p> <p>The DMC noted that the response from the Director of Finance had not met their expectations and they wished to see them addressed. The Chair of the DMC agreed to seek to set up a meeting with DMC representatives and the Director of Finance to settle these matters</p>	<p>Fran Heron (DMC Chair)</p>	<p>The Chair is met with the Director of Finance on 9th November</p>
<p>5</p>	<p>Finance Matters</p> <p>The DMC also asked that officers provide a response to the actions identified at the special DMC meeting held on 30th March 2022.</p>	<p>Angela Spooner (Head of Landlord Services)</p> <p>Daniel Omisore (Director of Finance)</p>	<p>The bids agreed at the meeting on the 30th March, were rolled forward to the 22/23 financial year. The DMC raised some concerns about the DMC bids funding process. The Director of Finance agreed to arrange for the process to be reviewed and the review has been completed. The new DMC guidance is available on the Council website.</p>
<p>6</p>	<p>Finance Matters</p> <p>The DMC asked that a special meeting be arranged to allow for the consideration of TRA bids and this take place at the end of October or early November. TRA representatives were advised to contact their neighbourhood officers to work with them to put forward any proposals in time for this meeting.</p>	<p>Sarah Moore and Neighbourhood Managers</p>	<p>A date is process of being confirmed between the Chair and Sarah</p>

<p>7</p>	<p>DMC Budget report</p> <p>The DMC asked that future budget reports contain an update in relation to the Bridgeway Court TRA scheme.</p>	<p>Neighbourhood Manager</p>	<p>Jonathan Windsor has contacted the TRA Chair. They are now working with the Leaseholder Consultation team to provide the necessary information to move the bid request forward</p>
<p>8</p>	<p>Community Safety/Police Information chart</p> <p>The DMC asked that they be provided with a new organisational chart regarding the Police and Council staff involved in tackling Community Safety, along with some information on the projects identified in the report.</p>	<p>Patrick Coulson Community Safety Manager</p>	<p>DMC Representatives have been sent a copy of the Community Safety Team structure chart separately.</p> <p>The November SNB meeting has been moved to January. Crime and ASB will be on the agenda and Cllr Callaghan will present a report. The projects identified in the report refer to the work of an independent advisory group that hold the police to account.</p>