

MR KASHKA RAY

KISS THE SKY

11 CAMDEN HIGH STREET

LONDON NW1 7JE

TEMPORARY EVENT NOTICES

**NOTICE GIVER'S PAPERS FOR
HEARING ON**

2 FEBRUARY 2023 AT 10:00AM

From: Heidi Lawrance
Sent: 30 January 2023 09:48
To: lee. [REDACTED]
Cc: Luke Elford [REDACTED]
Subject: FW: TEN - Kiss the Sky, 11 Camden High Street

Good morning Lee

Following on from the email below, I note that we have not received a response.

We will be looking to submit our evidence bundle today and we would be most grateful if you would kindly confirm your position as soon as possible.

Kind Regards

Heidi Lawrance
Senior Licensing Manager

london@john-gaunt.co.uk | www.john-gaunt.co.uk
T: 0208 051 9995 | **M:** | **F:** 0114 267 9613



John Gaunt & Partners | Kings Cross Business Centre | 180 - 186 King Cross Road, London | WC1X 9DE

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From: Heidi Lawrance
Sent: 26 January 2023 14:17
To: lee. [REDACTED]
Cc: Luke Elford [REDACTED]
Subject: TEN - Kiss the Sky, 11 Camden High Street

Dear Lee,

Thank you for your phone call yesterday and subsequent email.

Our client has taken the complaints and concerns you have raised very seriously and very much wants to work with the authority and residents to resolve them. Our client has already put in place a number of measures in that regard.

Mr Ray has made steps to soundproof the premises and his contractor will commence works on this on Monday 30th January. In addition to the soundproofing, he has also arranged for the installation of a noise limiter, to be fitted over the coming weekend. The limiter will be set at an appropriate level and if necessary, we have Richard Vivian from Big Sky Acoustics ready to come and check/reset it accordingly.

Our client has also (with our assistance) developed a Dispersal Policy and Noise Management Plan for the venue, and I attach a copy of these documents herewith. As part of the Noise Management Plan, Mr Ray has provided his contact number to the nearby residents and businesses so that should they have any issues with the premises moving forward they can contact him immediately. I can supply you with a copy of the letter that was sent if you want that for your records.

The hearing in relation to the TENs is scheduled for 10am on 2nd of February. I hope that the above is sufficient progress that you feel confident that you can withdraw your objection which will allow the premises some much needed breathing space to operate. If you feel there is more that could or should be done, please let us know what that is.

We have submitted a new premises licence application to correct the very obvious defects with the current licence and if you wanted to meet as part of the consultation process for that application and inspect the limiter/works that have been undertaken then we would be more than happy to arrange that.

I hope with the undertakings set out above, that we have reassured you and addressed your concerns around any public nuisance moving forward. Please do let me know if you wish to discuss any of the above further.

Kind Regards

Heidi Lawrance
Senior Licensing Manager

london@john-gaunt.co.uk | www.john-gaunt.co.uk
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From: Lee Perella
Sent: 25 January 2023 15:14
To: Heidi Lawrance <[REDACTED]>
Cc: Luke Elford <[REDACTED]>
Subject: RE: TEN OBJECTION - Kiss the Sky Bar, 11 Camden High Street.

Hi Heidi

Attached

*warning letter sent 23 1 2023 re noise visit 14.1.2023

*Objection raised.

Moving forward, to enable any progress on the objection, we need to see how the licence holder proposes to prevent Public Nuisance in the future.

You mention installation and setting of limiter this weekend, which you have discussed with the neighbour.

This will help with the sound levels with the current set up at the bar.

There is mention of looking at the venue itself in terms of it's design to prevent noise outbreak. This is included in the current variation application.

You are putting together a dispersal policy and noise management plan. Welcome to forward.

Regards

Lee Perella
Pollution EHT

Telephone: [REDACTED]



From: Heidi Lawrance
Sent: 25 January 2023 13:08
To: lee. [REDACTED]
Cc: Luke Elford [REDACTED]
Subject: FW: TEN OBJECTION - Kiss the Sky Bar, 11 Camden High Street.

Good afternoon Lee

I note that you have not responded to any of my previous email correspondence. I would be most grateful if you would kindly contact me at your earliest convenience so that we may discuss your objection to our clients Temporary Event Notices.

I look forward to hearing from you.

Kind Regards

Heidi Lawrance
Senior Licensing Manager

london@john-gaunt.co.uk | www.john-gaunt.co.uk
T: 0208 051 9995 | **M:** | **F:** 0114 267 9613



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From: Heidi Lawrance
Sent: 24 January 2023 12:28
To: [lee](#) [REDACTED]
Cc: Luke Elford [REDACTED]
Subject: FW: TEN OBJECTION - Kiss the Sky Bar, 11 Camden High Street.

Good afternoon Lee

Just following up on my email below – I would be most grateful if you would kindly contact me at your earliest convenience to discuss the matter further.

Kind Regards

Heidi Lawrance
Senior Licensing Manager

london@john-gaunt.co.uk | www.john-gaunt.co.uk
T: 0208 051 9995 | **M:** | **F:** 0114 267 9613



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For more details on our services please click on the links above.

From: Heidi Lawrance
Sent: 23 January 2023 10:48
To: [lee](#) [REDACTED]
Cc: Luke Elford [REDACTED]
Subject: FW: TEN OBJECTION - Kiss the Sky Bar, 11 Camden High Street.

Good morning Lee

I hope my email finds you well.

I have been made aware by our client, Mr Kashka Ray, that you have sent an objection email in relation to series of TENs we have submitted for the premises known as Kiss the Sky Bar located at 11 Camden High Street. As his solicitors we would ask that all future correspondence be directed to Mr Luke Elford or myself as indicated in the TEN forms.

As set out in the applications, the TENs have been submitted to ensure that our client is compliant with the licensing regime whilst maintaining his business. The applications confirm that Mr Ray will adhere to all conditions on the current premises licence save for conditions 31 and 36 which relate to table service. In the meantime, it is our intention to submit an application for a new premises licence to better reflect the premises operational style and we would be more than happy to discuss this with you further upon submission.

Please provide me with a copy of your objection to the TENs and further details of the noise nuisance witnessed by your colleagues as set out in your email to Mr Ray dated 20th January 2023 and I would be most grateful if you would kindly contact me so that we can discuss any additional undertakings that you require to withdraw your objections to the TENs and avoid the need for a Licensing Panel.

I look forward to hearing from you at your earliest convenience.

Kind Regards

Heidi Lawrance

Senior Licensing Manager

london@john-gaunt.co.uk | www.john-gaunt.co.uk
T: 0208 051 9995 | **M:** | **F:** 0114 267 9613



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LICENSING ACT 2003

KISS THE SKY, 11 CAMDEN HIGH STREET, NW1 7JE

NOISE MANAGEMENT PLAN

Objective:

To ensure that the premises promote the Licensing Objectives, particularly the Prevention of Public Nuisance, the Premises Licence Holder will utilise the Noise Management Plan to put in place reasonable measures to reduce the impact of noise associated with the premises.

The Premises Licence Holder will do this by:

Source	Possible Effects on Impact	Mitigations to consider
Inside music noise	Hours the premises will be operational and number of promoted events at the premises	Noise limiter to be installed and set at an appropriate level to reduce the impact on surrounding residents and local area.
	Volume	Control via a noise limiter and a "cooling down" period 30 minutes prior to the end of licensable activities.
	Doors and Windows	Keep closed at all times when regulated entertainment is taking place at the premises or after 21:00 hours (whichever is sooner).
	Location of speakers and equipment	Ensure they are moved away from doors and windows and avoid placement near party walls.
	Location of source	Avoid locating near large single glazed areas or external patron access doors.
	Bass control	Noise limiter to be installed and set at an appropriate level to reduce the impact on surrounding residents and local area.

Outside Music	Not applicable to the premises	Not applicable to the premises
Deliveries and Collections	Times of day	Deliveries and collections to take place Between 08:00 and 21:00.
	Days of week	Where possible and if external companies allow, Mon-Fri deliveries only and not on Public Holidays.
Smoking areas	Location Site	To be away from noise sensitive locations and limited number of patrons permitted to smoke at anyone time.
	Times of use	limit number of patrons permitted to smoke at any one time, reduction of numbers after 21:00.
Customers	Leaving Customers	Notices to remind patrons to leave the premises quietly and respect the local residents. SIA (when on duty) to manage dispersal in accordance with Policy.
	Later Hours	No re-entry to the premises after 23:30, save for smokers. This is to be continually risk assessed by the management of the premises.
	Loitering	No drinks to be taken outside the premises. SIA (when on duty) to manage dispersal in accordance with Policy. Refuse entry to those causing a nuisance.
Chillers, air con, extractors etc	Nature of noise including hums, rumbles and whines	Locate sources away from residents and party walls where possible. Use quieter plant, silencers and acoustic housings. Ensure equipment is serviced regularly and well maintained.

Complaints	Response and attitude	Incident log to be kept up to date recording date, time, name, cause and action taken. Consider regular meetings with neighbours (every quarter)
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This Policy is the property of the Premises Licence Holder and may be updated from time to time to reflect changes in current operating practices.

**For any queries regarding this Policy please contact
Mr Kashka Ray, Designated Premises Supervisor for the premises.**

DRAFT

LICENSING ACT 2003

KISS THE SKY, 11 CAMDEN HIGH STREET, NW1 7JE

DISPERSAL POLICY

Key Definitions:

- **Customers** – those who have visited the Premises for the purpose of Licensable Activities
- **Dispersal** – the manner in which Customers and Staff leave the Premises and the immediate vicinity
- **Licensable Activities** – as per the Licensing Act 2003
- **Licensing Authority** – London Borough of Camden
- **Licensing Objectives** – as per the Licensing Act 2003
- **Permitted Hours** – the hours for Licensable Activities as per the Premises Licence
- **Policy** – this Dispersal Policy
- **Premises** – Kiss the Sky, 11 Camden High Street, NW1 7JE
- **Premises Licence** – APP\PREMISES-NEW\113658
- **Premises Licence Holder** – St Georges Hotel Inn Limited
- **Quiet Marshals** – members of Staff employed by the Premises Licence Holder specifically to assist with the Dispersal of Customers
- **Responsible Authority** – as per the Licensing Act 2003
- **Responsible Authority Officer** – an officer of a Responsible Authority
- **SIA** – door supervisors licensed by the Security Industry Authority
- **Staff** – those who are employed by the Premises Licence Holder for the purpose of providing Licensable Activities

Objective:

To promote the Licensing Objectives, particularly the Prevention of Public Nuisance, the Premises Licence Holder will utilise this Policy to ensure that Dispersal from the Premises and the immediate vicinity takes place in an orderly fashion.

The Premises Licence Holder will do this by:

1. Utilising a wind-down period at the end of Permitted Hours to assist with Dispersal. The wind-down period may include, for example, stopping or slowing sales of alcohol, increasing the lighting, stopping or slowing any music being played at the Premises.
2. Making sure that Staff are suitably briefed and trained in this Policy.
3. Making sure that any externally contracted SIA are suitably briefed and trained in this Policy.

4. Making sure that Staff are aware of the relevant transport links and are able to deal with queries from Customers.
5. Making sure that any externally contracted SIA are aware of the relevant transport links and are able to deal with queries from Customers.
6. Maintaining contact details for taxi firms.
7. Asking Customers who appear to be waiting for a taxi to wait inside the Premises.
8. Displaying appropriate and proportionate signage at exits from the Premises asking Customers to respect the needs of local residents and to leave the Premises and the immediate vicinity quickly and quietly.
9. Utilising Staff to reinforce the message conveyed by the above-mentioned signage.
10. Not permitting Customers to take drinks with them when leaving the Premises.
11. Utilising Quiet Marshals as and when required to assist with Dispersal.
12. Requesting that SIA remain outside the premises for an appropriate and proportionate period after the last customer has left the Premises to ensure complete Dispersal.
13. Recording any issues with Dispersal (whether caused by the Premises or not) as per the Premises' incident recording procedures.
14. Reminding Staff and SIA leaving the Premises after their shifts that they too need to respect the needs of local residents and leave the Premises and the immediate vicinity quickly and quietly.
15. Ensuring that a copy of this Policy is kept at the Premises and made available for inspection by Responsible Authority Officers.
16. Keeping this policy under review and updating it as necessary.

Local Transport Links:

- The nearest Taxi rank is located on Camden High Street.
- The designated local Taxi company is Mornington Cars located at 2 Millbrook Place, NW1 2JA.

- The nearest London Underground station is Mornington Crescent, which is served by the Northern Line and Camden town Station is a short walk which is also served by the Northern Line.
- The nearest National Rail station is Euston Station and Kings Cross St Pancras both of which are a 15 minute walk from the venue and served by national rail services including Thameslink and the following tube lines Circle, Hammersmith and City, Northern, Piccadilly and Victoria.
- The nearest Bus Stop is Mornington Crescent, which is served by the following routes 24, 27, 29, 134, N5, N20, N27, N29 and N279.
- Public transport information can be obtained from the following websites and social media accounts:
www.tfl.gov.uk – @TfL
www.nationalrail.co.uk – @nationalraileng
www.thetrainline.com – @thetrainline
- Customers may also wish to use ride hailing or ride sharing apps such as Uber, Gett etc.

This Policy is the property of the Premises Licence Holder and may be updated from time to time to reflect changes in current operating practices.

**For any queries regarding this Policy please contact
Mr Kashka Ray, Designated Premises Supervisor for the premises.**

Kiss the Sky
11 Camden High Street

Dear Neighbour

I would like to introduce myself to you. I am the new manager of Kiss the Sky, Mr Kashka Ray and to provide you with my contact information:

Telephone number:

Email:

Please do not hesitate to contact me should you have any concerns in relation to the premises and I will address them as soon as possible.

Yours faithfully

Kashka

Order Reference: IA617602 (MAIL617602)

Order Status: Payment Received

Order Date: 25th January 2023, 2:10 pm

Payment Method: Credit or Debit Card

Inta Audio Ltd

Inta Audio
Unit 6 Amphion Business Park
Silverstone Drive
Coventry
CV6 6PD

Tel: 02476 36 98 98

VAT Number: 770920428

Billing Address:

Mr Kashka Ray
Haven Hotel
10 Sussex Gardens
London
Westminster
UK - Mainland
W2 1UL
07903633172

Delivery Address:

Mr Kashka Ray
Kiss the Sky
11 Camden High Street
London
Camden
UK - Mainland
NW1 7JE
07903633172

#	Reference	Product Information	Qty	Price
1	G920D (G920D)	Noise Pollution Sound Limiter for Pubs, Bars and Clubs - Eagle G920D - Personalisation : Invoice No Personalisation	1	£361.00

Sub Total:	£361.00
Standard Delivery - 2-4 Days:	£0.00
Discounts:	£0.00
VAT (inclusive):	£60.17
Grand Total:	£361.00

Should you wish to return any of the above for an exchange, refund or credit note, please return your item(s) to the above address stating whether an exchange, refund or credit note is required. If you have any questions regarding returning an item contact weborders@inta-audio.com. We regret that post and packaging charges cannot be refunded.

Thank you for your custom.

Order Checked By: _____

D2D Property Maintenance Services LTD

107 webheath
Netherwood Street
London
London
NW6 2JS

07713049905

Estimate

To:

Kiss the sky Bar
tony
1 Camden High Street
london
NW1 7JE

Estimate # 00024
Estimate Date 23/01/2023

Item	Details	Unit Price	Qty	Subtotal
Ceiling Sound Proofing	<ol style="list-style-type: none">Strip Out The Lights And A/C CassettePrep The Ceiling For New Frame To Go On Top Of The Existing CeilingInstall New Frame And 50mm Installation Rock woolApply Double 12.5mm Plasterboard fire ratedRe fit the electrical lighting and A/C <p>Labour Cost £1800 Materials £1100</p>	2,900	1	2,900
Total:				£2,900