



ACTION POINTS ARISING FROM NOVEMBER 2022 DMC MEETING

KENTISH TOWN DMC ACTION – 29 TH NOVEMBER 2022			
Item	Action	Responsible Individual/Department	Comments
7	To seek an update from an appropriate officer on the retrofitting programme for street properties	Susanne Afra Head of Capital Works	Carried over from September Susanne Afra and the Retrofit Programme Manager met with CASP during early January to discuss the retrofit programme for Street Properties. If the KT DMC would like an update then please confirm who should be contacted for this.
8	To provide a short update on the progress of the repairs service restructure to the February meeting and a full update report to a future meeting, when available	Danny Waite Head of Repairs and Operations	The restructure has been completed but some gaps remain that are currently being recruited to. A structure chart will be circulated in due course.
8	To provide information in writing on the Leaseholder income maximisation project	Emma Cardoso Team Leader (HRA & Capital Projects)	January DMC HRA Budget 23-24 FINAL.pdf (camden.gov.uk) 5.3 Reviewing Our Services to Leaseholders: Project underway to review where Camden can maximise further income from leaseholders where this is due but not claimed. Also Table 5 shows the target for this is £700,000 cumulative income over 3 years. To respond to this in writing, as per verbal updates at both December and January DMC meetings, this project is about adding budget where leaseholders may have new eligible charges e.g. building safety, and a general review of how charges are captured

			internally to ensure all relevant charges are included within the terms of lease.
8	To check if the GLA void property report is still available or if this information is published elsewhere	Jo Adams Landlord Services Manager	A service development officer has been in contact with the GLA about this request. They have noted that information about voids in their area is usually provided by Local Authorities. They have asked for precise information about the report that has been requested so that they can identify it.
8	Progress report on the outcomes of the tenancy visits	Jo Adams Landlord Services Manager	An update about the visiting programme will be provided to March DMCs. On 23 January data has been collated from 229 visits carried out by neighbourhood housing officers since the scheme began.
8	Update on the Community Fibre project.	Dominic Otabil Telecoms Project Manager	<p>Community Fibre's core rollout program has been successful to date:</p> <ol style="list-style-type: none"> 1. <i>We estimate that we will complete a total of 25k by the end of March - Multi Dwelling Units</i> 2. <i>Of the 26k buildable (MDU) premises, approximately 3k are on hold due to:</i> <ol style="list-style-type: none"> 1. <i>Major works and listed building consents</i> 2. <i>Access issues</i> 3. <i>Challenges with TMO properties - awaiting instruction from Legal on how we approach this</i> 1. 24075 live premises across the borough – up from 24020 last month 2. 29 community spaces connected