



ACTION POINTS ARISING FROM DECEMBER 2022 DMC MEETING

HAMPSTEAD DMC ACTIONS – 8 th DECEMBER 2022			
9	Housing Services Consolidated Report Concern about ant infestation at Alexandra & Ainsworth.	Jason Smith Pest Control Team Leader	
	The representative from Lymington Road TRA raised a matter concerning a resident on her estate who had logged a leak affecting the ceiling of her property and had been told she would have to wait until next year for an appointment. The damage caused by the leak was getting worse and not attending to it promptly was likely to cause more expense for the Council in the long-run. Danny Waite asked for information about the case to be sent to him.	Soleil Brennan Operational Planning	
15	Local Issues Information to be provided about Taplow show flats.	Astrid Kjellberg-Obst Project Director	<p>The show flats have been confirmed as ready for viewing. Fitted in the show flats is a trench heater and further additional choices in November that was ased on resident feedback.</p> <p>The trench heating did not come into operation until start of the colder weather.</p> <p>Additionally;</p> <ul style="list-style-type: none">Residents can book their show flat viewing appointment online or by contacting the project

			<p>team</p> <ul style="list-style-type: none"> • The show flat includes the options for radiators as well as for blinds or curtains • There is a virtual tour of the show flat that can be viewed online • The purpose and description of the show flat is in the handbook (page 10) issued to residents in December 2022
	CCTV work programme to be provided	<p>Graeme Dyson Head of Security</p>	<p>The predicted work programme for 2023 is published on the council's website and can be found on https://www.camden.gov.uk and searching for CCTV. It should be noted this is only an approximate plan and is subject to change on a weekly basis depending on technical issues, equipment deliveries and operational need.</p>
	Problems identified on the walkabouts at Templar House and the Hillgrove Estate to be rectified	<p>Noel Curran Repairs and Operations Team Leader</p>	