

## **THE LONDON BOROUGH OF CAMDEN**

At a hearing of **LICENSING PANEL C** held on **THURSDAY, 17TH AUGUST, 2023** at 7.00 pm in Remote meeting via Microsoft Teams. This meeting can be watched live at [www.camden.gov.uk/webcast](http://www.camden.gov.uk/webcast)

### **MEMBERS OF THE PANEL PRESENT**

Councillors Jonathan Simpson (Chair)

### **MEMBERS OF THE PANEL ABSENT**

Councillors Nina De Ayala Parker and Matthew Kirk

### **ALSO PRESENT**

Councillors

**The minutes should be read in conjunction with the agenda for the hearing. They are subject to approval and signature at the next hearing of Licensing Panel C and any corrections approved at that hearing will be recorded in those minutes.**

### **MINUTES**

#### **1. GUIDANCE ON REMOTE MEETINGS HELD UNDER THE LICENSING ACT 2003 AND ASSOCIATED REGULATIONS**

#### **RESOLVED –**

THAT the guidance be agreed.

#### **2. APOLOGIES**

Apologies had been received from Councillors Nina de Ayala Parker and Mathew Kirk.

#### **3. DECLARATIONS BY MEMBERS OF STATUTORY DISCLOSABLE PECUNIARY INTERESTS, COMPULSORY REGISTERABLE NON-PECUNIARY INTERESTS AND VOLUNTARY REGISTERABLE NON-PECUNIARY INTERESTS IN MATTERS ON THIS AGENDA**

There were no declarations.

**4. ANNOUNCEMENTS (IF ANY)**

**Broadcast of the Meeting**

The Chair made the following announcement: “In addition to the rights by law that the public and press have to record this meeting, I would like to remind everyone that this meeting is being broadcast live by the Council to the Internet and can be viewed on our website for six months after the meeting.

After that time, webcasts are archived and can be made available upon request. If you have asked to address the meeting, you are deemed to be consenting to having your contributions recorded and broadcast, including video when switched on, and to the use of those sound recordings and images for webcasting and/or training purposes.”

**Supplementary Agenda**

A supplementary agenda was published which included a late paper submitted by the Captain Flinders Applicant.

**5. NOTIFICATION OF ANY ITEMS OF BUSINESS THAT THE CHAIR DECIDES TO TAKE AS URGENT**

There was no urgent business.

**6. MINUTES**

**RESOLVED –**

THAT Members agree the following minutes be approved and signed as a correct record:

1. the revised version of the minutes of the meeting held on 4 May 2023
2. the minutes of the meeting held on 13 July 2023

**7. BLACKLIST RESTAURANT: 9 CAMDEN HIGH STREET, LONDON NW1 7JE**

Consideration was given to a report of the Executive Director Supporting Communities detailing an application for a new premises licence under Section 17 of the Licensing Act 2003.

Samina Khan, Licensing Officer, summarised the report.

PC Rachel Aldis, Police responsible authority, summarised their representation included within the main agenda (pages 84-87). In their summary, they stated that the premises was located in a Cumulative Impact Area (CIA) in close proximity to

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number of late night venues, therefore there was a presumption for any new premises application to be refused. The premises had itself recently complained to the Police about drunk disorder resulting from neighbouring venues and there was already a high level of recorded crime in the area, therefore increasing the consumption of alcohol in the area would contribute to further incidents. Camden High Street was not a suitable location to offer 'bring your own bottle' (BYOB) alcohol promotion. If no alcohol was to be consumed in the premises the Police would not object to the application, however in the current form it was the view of the Police that the application should be refused in its entirety.

In response to a question from the Applicant asking if the Police would support the application if alcohol consumed in the venue was not allowed into the street, the Police stated they could not due to the encouragement of irresponsible drinking; customers would not appreciate drinks being confiscated from staff at closing time and they may down their remaining drinks before leaving the venue and entering Camden High Street. There was no way for the restaurant to monitor which drinks contained alcohol.

Jawid Rashidi, Applicant, summarised their application. The following points were made:

- Customers of the premises had never in past caused disturbance on the high street.
- There were many neighbouring venues who had later licenced hours than applied for, therefore it would follow suit if Blacklist Restaurant was granted later hours. Camden High Street was a busy area and there would always be many businesses in the area.
- The main concerns from the Police rooted from issues occurring from other venues, and not from Blacklist Restaurant itself.
- Blacklist Restaurant was not applying for an alcohol licence and would not be an alcohol-led venue, however they wanted to cater for the few customers who wanted to drink. Customers would normally attend the premises for around two hours for a meal, and they were not the type of customer to contribute to crime and disorder in the area.

In response to questions, the Applicant clarified and outlined the following points:

- The front of house staff would assist in preventing customers from taking their drinks outside and to leave the drinks at the bar.
- The majority of customers attending the premises would book in advance and upon arrival would be greeted by the front of house. The admittance of customers would be regulated, preventing drunk people entering the venue.
- The premises would not sell alcohol, therefore the majority of people interested in drinking would not be interested in the venue given there were so many neighbouring venues where alcohol was readily available. Additionally, the prices at Blacklist Restaurant were high compared to neighbouring premises as £12-15 per meal, therefore it would not attract people only interested in drinking.

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- Blacklist Restaurant clientele did not stay in the Camden area after attending the venue and they tended to travel back to areas such as Mayfair.
- Blacklist restaurant was also a shisha lounge where smoking was allowed in the rear open garden area which closed at 01:00am. Customers smoking cigarettes were allowed outside the front of the venue until 12 midnight. The customers of neighbouring venues smoked outside on the street until 03:00am.

In their closing remarks, the Police stated that they were not trying to impede the Blacklist Restaurant business, however they could not support the unregulated amounts of alcohol consumed on a premises within a CIA on Camden High Street. Granting the licence in its current form would cause further cumulative incidences of crime and antisocial behaviour in the area. The Applicant had not made a strong case that the licensing objectives would be met if the application was to be granted.

In their closing remarks, the Applicant stated that if the application was to be granted the venue would not contribute to crime and disorder in the area and the venue supported the Police in wanting to prevent crime in the area. The venue had never experienced any issues with the local community. Camden High Street was one of the busiest streets in London which the local economy depended on. The premises was only applying for late night refreshment and not an alcohol licence.

#### **Decision and Reasons**

In their deliberations, the Panel shared the concerns raised by the Police in relation to the potential impacts of a 'bring your own bottle' (BYOB) alcohol promotional offer and the unintended outcomes of unregulated consumption of alcohol in the venue. Camden High Street was an area where alcohol consumption should be regulated due to the location in a CIA and the specific challenges with a range of crime in the area. There were also concerns about the increased opportunity for spiking if there were jugs of alcohol used in a BYOB system which the Applicant suggested.

Panel Members stated that the hours of late night refreshment applied for were not a concern.

Panel Members stated that they were in favour of granting the application as a non-alcohol focussed venue and the hours of late night refreshment applied for, but additionally agreeing the added conditions put forward by the Police and Licensing Authority.

#### **RESOLVED –**

- i) THAT a licence be granted for:
  - a) **Late Night Refreshment**  
23:00 – 01:00 Friday and Saturday  
23:00 – 00:00 Sunday

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**b) Opening hours**

17:00 – 23:00 Monday to Thursday

17:00 – 01:00 Friday and Saturday

17:00 – 00:00 Sunday

ii) THAT the following conditions be added to the licence:

**Conditions consistent with the operating schedule**

- 1) To ensure the 4 licensing objectives are promoted, we operate within rules set out by the responsible authorities in place.
- 2) Furthermore, we have trained staff and CCTV are in place in every angle of our premises.
- 3) We are aware of the legal responsibility under the Licensing Act.
- 4) All staff to receive regular training on the requirements of the four licensing objectives of the licensing Act 2003 with appropriate training records maintained.
- 5) The management will ensure that the restaurant continues to meet there requirements for Fire and Health and Safety.
- 6) We have the appropriate insurance in place covered by BLUESTONE COVER.
- 7) Staff will be trained regarding protection of children from harm.
- 8) The Allergic food scheme is in place.
- 9) The appropriate disposal of rubbish is in place with the appropriate times and will continue to operate in this manner.
- 10) CCTV is installed and all corners including the front high street is covered and will be made available to authorities if required at any time.
- 11) CCTV Cameras are not obstructed at any time.
- 12) Signs displaying that CCTV are in use.
- 13) The premise is and will continue to participate with local neighbours to ensure keep the area safe for the public.
- 14) We advise customers to not gather in front of the premises and to leave quietly after visiting us.
- 15) Furthermore, we allow customers to wait inside till their Uber/ or other form of transport arrives.
- 16) We do not allow non-customers to use the toilet facilities as it may cause unnecessary nuisance.
- 17) We have direct contact with the neighbours and local businesses to prevent nuisance.
- 18) We have an age restriction in place which does not allow under 18 in the premise.
- 19) All our staff are trained to check IDs if required.
- 20) There are clear signs that under 18 are not allowed.
- 21) We do not serve alcohol.
- 22) We have appropriate measures in place for people with allergies.

**Conditions agreed by Licensing Panel C on 17 August 2023**

- 23) The premises shall operate as a restaurant.
- 24) No alcohol to be consumed inside the premises at any time.
- 25) Persons carrying visibly open or sealed alcohol vessels shall not be admitted to the premises at any time that the premises are open.
- 26) Recorded music / live music will be background music only.
- 27) There shall be no off sales of food and food purchased should be consumed inside the premises.
- 28) The premises licence holder shall ensure that CCTV cameras and recorders are installed at the premises where all licensable activities take place and are of a standard acceptable to and approved by the Police, covering all public areas where licensable activities take place.
- 29) The medium on which CCTV images are recorded shall be of evidential quality; stored securely; shall be retained for a period of 31 days; and be available to the police or local authority within 48 hours of request.
- 30) At all times when the premises are open for the purposes of licensable activities, a suitably trained member of staff shall be present to assist the police or an authorised officer in obtaining the CCTV footage.
- 31) Staff working at the premises shall be trained in the use of CCTV and a log will be kept to verify this.
- 32) Signs shall be displayed in the customer areas to advise that CCTV is in operation.
- 33) Police shall be called to incidents of violence and/or disorder.
- 34) An incident log shall be kept at the premises, and made available on request to an authorised officer or the police, which shall record the following:
  - A. All crimes reported to the venue
  - B. All ejections of patrons
  - C. Any complaints received
  - D. Any incidents of disorder and violence
  - E. Any seizures of drugs or offensive weapons
  - F. Any faults in the CCTV system or searching equipment or scanning equipment
  - G. Any refusal of the sale of alcohol to include date, time, and staff member
  - H. Any visits by a relevant authority or emergency service
  - I. CAD reference no: numbers where police are called.
- 35) Notices shall be prominently displayed at all exits requesting customers to leave the area quietly.
- 36) A telephone number for the premises shall be available at all times the premises are open.
- 37) Customers smoking on the public footway shall not be permitted to cause an obstruction of the highway to passers-by.
- 38) Customers going outside to smoke shall not be able to take their drinks with them.
- 39) Service will be to seated customers only and by waiter / waitress service.
- 40) Suitable and sufficient refuse receptacles shall be provided to the premises, and these shall be emptied regularly to prevent overflowing during their

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operational hours such that they do not attract rodents and vermin and immediately after their operational hours a patrol shall be made of the immediate environs of the premises to ensure that it is completely clear of litter.

- 41) The premises shall sign up for the “Ask for Angela Scheme” before operating under this licence.

**ACTION BY: Executive Director Supporting Communities**

**8. HOLBORN FOOD HUB: 78 SOUTHAMPTON ROW, LONDON, WC1B 4AR**

Consideration was given to a report of the Executive Director Supporting Communities detailing an application for a new premises licence under Section 17 of the Licensing Act 2003.

Samina Khan, Licensing Officer, summarised the report. It was confirmed that the Police had withdrawn their representation and had agreed conditions with the Applicant (detailed on page 111 of the agenda).

Matthew Griffin, objecting interested party speaking on behalf of Bristol House Limited, summarised their representation included within the main agenda (pages 172-177). In their summary, they outlined the following points: Bristol House was a residential building located directly above Holborn Food Hub and KFC and it was anticipated that if the later was granted in this application, KFC would follow suit; since Holborn Food Hub had been open, the building smelled of meaty, fatty and spicy odours which could not be attributed to KFC because they had their exhaust filtered above and around the corner of the building, compared to Holborn Food Hub pumping their exhaust and fumes into the middle of the building lightwell; noise from the premises permeated into the building, exacerbated due to the old age of the building; the later hours applied for indicated an intent to increase the number of late night deliveries which would further disturb local residents; already before an increase in deliveries, delivery drivers in the area obstructed the entrances to the building with their bikes which caused safety concerns for residents; and that Southampton Row was already a high crime area and later operational hours of premises would increase the risk of crime in the area.

Ian McKinnell, objecting resident interested party, summarised their representation included within the main agenda (page 142). In their summary, they outlined the following points: Holborn Food Hub opened later than their current licenced opening hours, therefore any further conditions applied to the Applicant were not certain to be adhered to; because their bedroom was directly above the premises and already experienced the odour in the building, they feared increased odour if the operating hours were extended later; and residents already face a number negative impacts from the premises and any extended hours would worsen the situation.

William Whitcombe, objecting resident interested party, summarised their representation included within the main agenda (pages 187-190). In their summary, they outlined the following points: Holborn Food Hub was already noncompliant with their current licence, where between April and July 2023 it had been observed on

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several occasions they operated and served later than 23:00pm; a table of the restaurant had obstructed an entrance to the building, which affected the elderly and disabled residents gaining access, however the practice had stopped days before the hearing; advertising signage for the premises had been glued to the entrance of Bristol House and later removed ahead of the hearing; and that the pattern of the premises noncompliance to their current licence proved they were not responsible enough to manage any granted extension.

Susan Lovell, objecting resident interested party, summarised their representation. In their summary, they spoke about women and girl's safety being compromised due to the premises. The interested party had knowledge of other women living in the building who had concerns and did not want to appear at the hearing who had experienced various forms of subtle harassment resulting from the current operation. They believed the situation would worsen with any licence extension. The tables and chairs of the premises were situated directly in front of the residential building, where staff members would observe women going in and out of the building to the point of watching their movements and making them feel uncomfortable and unsafe. Additionally, people urinated on the doorway to Bristol House which was next to the door of Holborn Food Hub.

Mohammed Osman, Applicant, summarised their application. The following points were made:

- Resident objections were primarily based on the general smell of food in Bristol House. Holborn Food Hub had many meetings with the Council and the premises had installed a £60,000 air ventilation system. Officers of the Council could not detect any fumes in the building originating from Holborn Food Hub. Holborn Food Hub were happy to further invest in an additional ventilation system that funnelled exhaust through the top of the building, despite the issue not rooting from the premises and they were also victim of the odour. The windows of the premises that faced the lightwell of the building were always shut.
- The premises wanted to build a relationship with local residents.
- Staff at the premises worked in a shift rota, four staff worked over the course of a full day with two staff in the evening. Staff did not sit outside the premises loitering, as suggested by an interested party, and they did not recognise any allegations of the staff intimidating female local residents.
- The premises had two toilets, therefore it was not customers or staff of the premises urinating on building entrances.
- The premises had agreed the Police conditions and the 'Ask for Angela' women's safety initiative.
- The front of the building was a glass and there was not a hatch for delivery, suggested by the interested parties.
- The premises currently only cleared about five deliveries per day. The premises could not be responsible from the impacts of the greater number of KFC deliveries and their drivers congregating in the area.
- The premises was a non-alcohol establishment.



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- The premise wanted to serve tourists staying in hotels in the area after their food services ended.

In response to questions, the Applicant clarified and outlined the following points:

- The Applicant wanted to solve the issue of the odour in the building, even if it was not them causing the issue and to move the negative focus away from their business and end complaints. The Applicant wanted to build a good relationship with the residents. The premises had been investigated by the Council twice and no issues were found in relation to the odour.
- To prevent antisocial behaviour, the Applicant had agreed to the Police condition 7, in relation to employing SIA-registered door staff during hours of licensable activities. This would ensure safety of customers and prevent public nuisance.
- The premises would not play music after 23:00pm.
- The Applicant stated that the current operation after 23:00pm, food was not served and no customer was allowed to enter the premises, however there may be a customer still eating their meal in the restaurant after that time which was a rare occurrence. The Applicant could not comment on any images of people, provided by the interested parties, being served food at the premises after 23:00pm because it was difficult to prove as it may not be a customer and could be a family member.
- Holborn Food Hub specialised in Shawarma.
- The staff were trained to be polite and positively interact with people.
- During a shift, staff might sit on the chairs outside for a few minutes.

In their closing remarks, two interested parties spoke. Firstly, Matthew Griffin stated that if the licence was granted the premises would attract people who had been out drinking and were likely to cause noise and nuisance outside the residential building which would substantially impact residents. The premises was not able to abide to their existing licence, and therefore could not be trusted to abide to any newly granted conditions. Secondly, Ian McKinnell stated that he did not recognise the statements from the Applicant at the hearing and the intentions presented did not correlate to their current behaviour.

In their closing remarks, the Applicant stated that they had accepted all of the Police hours and conditions who then withdrew their representation. The Applicant had also agreed to sign up to the 'Ask for Angela' initiative, one out of the four conditions requested by the Licensing Authority. The current issue of congregation of delivery drivers in the area were attributed to KFC and not Holborn Food Hub, because they did not have that level of trade. The purpose of wanting to open later was to serve hotel guests in the area and to raise the profile of the business. It was the intention of the venue for people to feel safe and the Applicant wanted to engage with residents.

## **Decision and Reasons**

In their deliberations, Panel Members understood there had been a number of conflicting points and allegations made during the hearing between the interested parties and the Applicant.

The issues surrounding the ventilation of food odour was not a licensing consideration and therefore the Panel could not consider that as part of the decision. Residents should contact the Council's Planning and Environmental Health teams to escalate those issues.

The range of concerns raised by the number of objecting residents in their representations were clearly outlined,

It was recognised that Applicant ahead of the hearing did agree to the Police hours and conditions. However, the Panel stated that it was not clear if the Applicant understood the licensing policy because it had been discussed during the hearing they had not been adhering to their current hours, therefore it hard to see them enforcing any new conditions put in place.

It was clear there were a number of outstanding issues occurring at the time of the hearing, and it would have been preferable for those to be resolved before the Panel was to make a judgement on whether to extend the hours and licence.

## **RESOLVED –**

THAT the application be refused in its entirety.

Panel Members refused the application on the grounds of noise and public nuisance, following a number of allegations from numerous local residents on the current operation. Panel Members stated that the Applicant should make a new application when they were able to demonstrate their ability to promote the licensing objectives.

## **9. CAPTAIN FLINDERS: 34-38 EVERSOLT STREET, LONDON, NW1 1DA**

Consideration was given to a report of the Executive Director Supporting Communities detailing an application for a new premises licence under Section 17 of the Licensing Act 2003.

Samina Khan, Licensing Officer, summarised the report.

The Panel agreed to accept the late papers submitted by the Applicant, central London food menu, which were published in the supplementary agenda.

Councillor Edmund Frondigoun, objecting ward councillor interested party, summarised their representation included within the main agenda (page 214). In their summary, they outlined the following points: although the premises was not in a CIA, there were still eight pubs in the area and an additional late night would

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contribute to the cumulative effects of a high number of licenced premises in an area; it was a concern that customers would walk through residential areas when travelling to the premises from other venues; and there were concerns over customers congregating on Doric Way instead of Eversholt Street.

In response to questions, the interested party clarified and outlined the following points:

- The area was busy on match days with people who travelled into London from other parts of the country. People often wanted one last drink before travelling home, and most venues in the area closed at 23:00pm. An issue in relation to this application and match days was that the quickest route to this premises for travelling customers was through the residential area.
- The area was also usually busy on non-match days from the number of existing alcohol-led premises in the area and another premises would add to the busyness.

Nigel Connor, Legal Director and Company Secretary, accompanied by Tom Young, Area Manager, summarised the application. The following points were made:

- The Applicant intended to surrender the current licence if a new licence was granted.
- The Applicant agreed the Police conditions who then withdrew their representation.
- Captain Flinders had the following characteristics: the floor plan was smaller than the standard Wetherspools, having a total of 840 sites in the UK; there was a single customer entrance to the venue on Eversholt Street; no music would be played in this venue, therefore noise levels would be minimised; there were no time led promotions e.g. happy hour; the Applicant did not recognise that the dispersal would impact the residential area; and there would be further restrictions on customers allowed outside.
- Wetherspools venues in general had the following characteristics: food sales were crucial to the operation as they were tied to drinks offers; digital CCTV was installed in the premises; Wetherspools had a broad customer base and were family friendly; the company had operated for 43 years; the company already ran a number of pubs close to the main London stations; there was regular training of staff; everyone working at a Wetherspools was employed directly; Wetherspools had monthly meetings with the Police and participated in Pub Watch; 'Ask for Angela' was already a policy in the chain; the pub chain was already experienced in managing matchday conditions; and Wetherspools tended not to be busy at closing time because customers were mostly dining.
- There were many pubs in the area which had later hours for the sale of alcohol than applied for.

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In response to questions, the Applicant clarified and outlined the following points:

- To ensure there would be no spillage of customers on the residential streets, the focus of the outside experience for customers would be at the front of the venue. To mitigate the risk there would be CCTV, monitoring of the side of the building would be part of the security staff remit, and security staff would also monitor the dispersal of customers. Smokers would be encouraged to remain in the delineated area at the front of the building. On a similar site, there was never more than 8-9 smokers.
- There was no current licence for an outside area, therefore there was not an outside capacity for Members to consider.
- On busy nights, staff would ask customers not to take their drinks outside and on occasion apply no-retry to customers having left the premises. All management, door staff and front of house had radios and body cameras. There were never fewer than two managers on shift, supported by other levels of supervision, such as team leaders and shift leaders, and a Designated Premises Supervisor would always be working on weekends and matchdays. There was a heavy focus on front of house, however there was also waiting service for customers using the App.
- The application set out requirements for door staff for Friday and Saturday nights.
- To prevent drunkenness and disorderly behaviour, Wetherspoons adopted a 'Don't Do Drunk' policy whereby staff were trained to not serve alcohol to anyone who appeared to be drunk. Staff were also trained on Challenge 25.
- Whilst remaining good value for money, the pricing level of Captain Flinders was aligned to central London, the most expensive in the country besides airports.
- Condition 9 (conditions consistent with the operating schedule) would prevent people overspill and congestion of people, which was observed at Ice Wharf.
- To manage racist and homophobic incidents, all Wetherspoons employees were trained in anti-harassment and how to respond to incidents. Any reports were required to be recorded onto the digital app register where all incidents were reviewed everyday by an audit team and then followed up by head office level. Zero tolerance to harassment was a priority of the company.
- There would not be a big TV screen for sporting events and Wetherspoons was not promoted as a sports bar venue or live sport destination. Most football matches would be subtitled and would have no sound unless there was a big match only using terrestrial TV channels. Wetherspoons tended to lose sales during sporting tournaments. If there were more than 30 sports fans in the premises, additional security staff would be on shift.

In their closing remarks, the interested party stated that the premises was located in a residential area that was its own vibrant community that should be respected and the premises should make efforts to mitigate against customers using the neighbourhood as a throughway.

In their closing remarks, the Applicant stated that with the Police and the Licensing Authority a raft of conditions were agreed which promoted the licensing objectives

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and addressed the concerns which had been raised. Wetherspoons had vast experience in running similar venues and a number of those in comparable locations. The venue being close to a residential area made the pub more like a typical Wetherspoons venue, rather than a train station venue. Other venues in the area were able to stay open much later than the hours applied for.

### **Decision and Reasons**

In their deliberations, Panel Members recognised that the Applicant had agreed a number of extensive conditions that satisfied the Police, leading them to withdraw their representation and leaving no responsible authorities objecting to the application.

Panel Members raised concern over the potential impact on local residents with customers dispersing towards the residential area, and that it would mitigate the risk by increasing the number of SIA-registered door staff required be at the premises to monitor dispersal seven days a week, as opposed to just weekends and matchdays. There was also a case for this due to the proximity to the main London stations.

Panel Members stated that there was a lack of thought from the Applicant and not sufficient detail provided for outside seating and smoking arrangements, therefore they were not in favour of granting any outside drinking at this stage. Panel Members encouraged the Applicant to make a new application for outside drinking once arrangements were clear. Panel Members said that the maximum number of smokers outside the venue should be 15.

### **RESOLVED –**

iii) THAT a licence be granted for:

#### **a) Supply of Alcohol (For consumption on the premises)**

08:00 – 23:30 Monday to Thursday

08:00 – 00:30 Friday and Saturday

08:00 – 22:30 Sunday

One additional hour on Christmas Eve, Boxing Day, Maundy Thursday, Sundays preceding Bank Holiday, Mondays/New Year's Eve, the morning British Summer Time commences.

#### **b) Late night refreshment**

23:00 – 23:30 Monday to Thursday

23:00 – 00:30 Friday and Saturday

One additional hour on Christmas Eve, Boxing Day, Maundy Thursday, Sundays preceding Bank Holiday, Mondays/New Year's Eve, the morning British Summer Time commences.

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**c) Opening hours**

06:30 – 00:00 Monday to Thursday

06:30 – 01:00 Friday and Saturday

07:30 – 23:00 Sunday

One additional hour on Christmas Eve, Boxing Day, Maundy Thursday, Sundays preceding Bank Holiday, Mondays/New Year's Eve, the morning British Summer Time commences.

iv) THAT the following conditions be added to the licence:

**Conditions consistent with the operating schedule**

1. CCTV shall be installed, operated, and maintained, to function all times that the premises is open for licensable activities. CCTV will comply with the following:
  - a. all recordings will be date and time stamped.
  - b. Recordings will be kept for a minimum of 31 days and downloaded footage will be provided free of charge to the police or other authorised officers on request (subject to the Data Protection Act requirements).
  - c. The CCTV system shall be maintained in good working order and at all times the premises is open to the public, be fully operational covering both internal and external areas of the premises to which the public have access.
  - d. The CCTV camera views are not to be obstructed.
  - e. At all times when the premises are open for the purposes of licensable activities, a suitably trained member of staff shall be present to assist the Police or an authorised officer in obtaining the CCTV footage.
2. Notices shall be displayed within the premises warning customers about personal thefts and the need to be vigilant to prevent them
3. The licensee will ensure that staff are trained, as appropriate, in respect of relevant licensing law and prevention of the sale of alcohol to intoxicated individuals and to persons underage. Training shall be written into a programme, subject to on-going review and will be made available for inspection by Police or other responsible authority, upon request.
4. A Challenge 21 policy will be enforced, where any person reasonably looking under the age of 21 shall be asked to prove their age when attempting to purchase alcohol and signs to this effect will be displayed at the premises. The only acceptable forms of identity will be those with photographic identification documents recognised in the Home Office guidance; including passports, photo-card driving licence or proof of age card bearing the PASS hologram. Suitable and sufficient signage advertising the "Challenge 21" policy will be displayed in prominent locations in the premises.
5. Police must be called to incidents of violence and/or disorder.
6. An incident recording system shall be maintained at the premises, records from which shall be made available upon request to the Police or the Local

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Authority. The system will record the date, time and whom is making the entry. The following must be recorded:

- a. All crime reported to the venue
  - b. Any faults in the CCTV system
  - c. Any visit by a relevant authority or emergency service
  - d. CAD reference numbers where Police are called (if available).
7. Notices shall be prominently displayed at any area used for smoking requesting patrons to respect the needs of local residents and use the area quietly.
  8. Staff to monitor the area immediately outside the premises to either disperse customers and to keep ASB and noise levels to a minimum.
  9. Consumption of alcohol shall cease 30 minutes after terminal hour for the sale of alcohol or any earlier time the sale of alcohol may cease at the direction of the premises licence holder.
  10. Suitable food and non-alcoholic beverages shall be available at all times children are allowed on the premises.
  11. The premises will operate the "Ask for Angela" and display relevant signage within the premises advertising the scheme.
  12. The premises will operate a zero tolerance policy to the supply and use of drugs.
  13. Children under the age of 16 shall be accompanied by a responsible adult.
  14. When the venue is open for licensable activities, the toilets are to be checked by staff at least every two (2) hours and these checks are to be documented on each visit. Checks to start at 20:00 hours
  15. The premises licence holder shall individually assess each match day to determine the requirement for using polycarbonate drinks vessels. A written risk assessment shall be recorded and produced upon Police request. The premises licence/DPS will liaise with Police's Dedicated Football Officer to formulate the risk assessment.
  16. Patrons shall not be allowed to enter or leave the premises whilst in the possession of any drink in unsealed containers.
  17. The licence holder shall implement a queue management policy.
  18. At least one door supervisor to use a body worn camera. In the event of an incident, the footage must be made available to Police upon request. The venue will ensure that a suitable, expeditious playback / downloading system is in place for Police to be able to obtain any evidential footage,
  19. When door staff are engaged, at least one door supervisor to be at the entrance leading into the venue including the outside area of the venue. This is to prevent unwanted customers from entering, except in the case of an emergency.

### **Additional conditions agreed at Licensing Panel C on 17 August 2023**

1. There will be no outdoor drinking.
2. The maximum number of customers smoking or vaping outside the venue is limited to 15.
3. There will be a minimum of two (2) SIA registered door supervisors engaged from 21:00 hours until 30 minutes after close everyday of the week.

**ACTION BY: Executive Director Supporting Communities**

**10. ANY OTHER BUSINESS THAT THE CHAIR CONSIDERS URGENT**

There was no urgent business.

**11. LOCAL GOVERNMENT ACT 1972 - ACCESS TO INFORMATION**

The hearing ended at 10.23 pm.

**CHAIR**

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**MINUTES END**