

Conditions as outlined by police & council representation letters

Please see Wendy's response in red.

1. Patrols of the area outside the premises shall be undertaken every 1 hour during the use of the licence and any litter attributable to the premises cleared. **Agree**
2. least one member of staff on duty whilst this licence is being used shall be trained in the requirements of the Licensing Act 2003 in terms of the licensing objectives, offences committed under the Act and conditions of the premises licence. Such person shall be competent to ensure offences are not committed and that the premises shall be run in accordance with the licence. **Agree – will train management team**
3. No alcohol is allowed to be served or sold on the premises **Already in place**
4. Where the premises are open for licensable activities on Fridays, Saturdays and Bank Holiday Sundays from 2200 hours, a minimum of two (2) SIA-registered door supervisor shall be employed at the premises until 30 minutes after close with a log sheet to be kept (and available immediately to the Police upon request) showing who was working on any given night that the Police visit the venue. **Agree**
5. A minimum of one (1) SIA will be on the first floor seating area at all times that licensable activities take place. **Can have this in place Friday's & Saturday's after 22:00**
6. A minimum of one (1) SIA will be situated at the main entrance of the venue at all times that licensable activities take place. **Can have this in place Friday's & Saturday's after 22:00**
7. The venue shall not engage the services of street promoters to encourage clientele to attend the venue. **Agree**
8. No persons carrying visibly open or sealed alcohol vessels shall be admitted to the premises at any time that the premises are open for licensable activities. **Already in place**
9. Police must be called to incidents of violence and/or disorder. **Already in place**
10. An incident log shall be kept at the premises, and made available on request to an authorised officer or the Police, which will record the following:
 - a. all crimes reported to the venue
 - b. all ejections of patrons
 - c. any incidents of disorder and violence
 - d. all seizures of drugs or offensive weapons
 - e. any faults in the CCTV system or searching equipment or scanning equipment
 - f. any refusal of the sale of alcohol to include date, time, and staff member
 - g. any visit by a relevant authority or emergency service.
 - h. CAD reference numbers where Police are called. **Already in place- we use an online portal to log incidents**
11. The licensee will ensure that staff are trained, as appropriate, in respect of relevant Licensing Law; crime scene best practice. Training shall be written into a programme of going review and will be made available for inspection by Police or other responsible

authority, upon request. Agree however we may need some guidance on this training, as it seems to vary council to council and we want to ensure we are compliant with Camden's asks.

12. The premises licence holder shall ensure that CCTV cameras and recorders are installed at the premises and are of a standard acceptable to and approved by the Police. **Already in place**
13. The CCTV system shall be maintained in good working order and at all times the premises is open to the public, be fully operational covering both internal and external areas of the premises to which the public have access. **Internal already in place, will be adding external cameras**
14. The CCTV camera views shall not be obstructed. **Already in place**
15. At least one CCTV camera shall be placed no more than seven feet above floor level near to each point of entry and exit in order to capture clear facial images of all persons entering and leaving the premises. **Already in place**
16. The medium on which CCTV images are recorded shall be of evidential quality; stored securely; shall be retained for a period of 31 days; and be available for inspection by the police or authorised officers on request. **Agree, currently hold recordings for 30 days, will increase to 31**
17. When the premises are open for the purposes of licensable activities, a suitably trained member of staff shall be present to assist the police or authorised officers in obtaining the CCTV footage. **Already in place, will ensure new managers are trained in CCTV**
18. Copies of any CCTV image shall be made available within 48 hours of the request to the police or local authority. **Agree**
19. The facility to transfer the images to a compatible, removable format shall be held on the premises. **Agree**
20. Staff working at the premises shall be trained in the use of CCTV and a log must be kept to verify this. **Agree**
21. Signs must be displayed in the customer areas to advise that CCTV is in operation. **Agree**
22. If the CCTV is inoperative or not installed and working to the satisfaction of the police, the licence holder shall notify the Police within 48 hours and give an estimate of the repair timescale. The licence holder and staff shall comply with all reasonable requests from the police. **Agree**
23. Notices shall be prominently displayed at each exit from the premises asking customers to be considerate to neighbours when leaving. **Agree**
24. Deliveries to the premises shall not take place between 23:00 and 08:00. **This may be difficult as waste gets collected normally 6am and Deliveries occur after we close most nights - we took this approach as day deliveries were causing disruption to the local florists and public walking by.**
25. Collections of waste from the premises shall not take place between 23:00 and 08:00. **This may be difficult as waste gets collected normally 6am and Deliveries occur after we close most nights - we took this approach as day deliveries were causing disruption to the local florists and public walking by.**
26. During the hours of operation of the premises, the licence holder shall ensure sufficient measures are in place to remove and prevent litter or waste arising or accumulating from customers in the area immediately outside the premises, and that this area shall be swept and or washed, and litter and sweepings collected and stored in accordance with the approved refuse storage arrangements by close of business. **This may be difficult due to the area but we can put litter picks outside the premises in place**

27. No noise generated on the premises, or by its associated plant or equipment, shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to a nuisance. **Already in place**