

**Title:** Community Safety Report - Anti-Social Behaviour Task Force Update

**Information/Discussion Report – Discussion**

**Recommendations:** The DMC is asked to note the report and invited to comment on progress.

**Report Summary:** This report provides an update of the work of the Community Safety Service Anti-Social Behaviour Task Force pilot to date.

## **1. Anti-Social Behaviour (ASB) Overview**

- 1.1. Anti-social behaviour (ASB) is any behaviour that makes you feel unsafe, or you feel may make others unsafe. This can include:
- Drug related ASB (drug use, dealing)
  - Youth related ASB
  - Threatening behaviour, verbal and physical threats and abuse
  - Vandalism and property damage.
  - Using a property to sell drugs or for any other illegal activity.
  - Harassment including incidents based on race, gender, religion, disability, or sexual orientation

## **2. Anti-Social Behaviour Taskforce**

2.1 The ASB Taskforce has been established for an initial pilot period to address issues of anti-social behaviour (ASB) within the Housing Estates most disproportionately affected in Camden. The Taskforce consists of four dedicated ASB Officers who are working in partnership with key services across the Council to adopt an intelligence-led approach aimed at reducing ASB.

### **2.2 Key Actions Taken to Date**

- **ASB Case Management:** The Taskforce is focusing on the management of complex and challenging ASB cases through adopting a test and learn approach. This involves identifying the root causes of ASB and implementing tailored solutions for each case.

- **Revised ASB Policy:** A revised ASB policy has been implemented to ensure a more effective and streamlined approach to dealing with ASB cases. This policy includes updated procedures for reporting, investigating, and resolving ASB incidents.
- **Mental Health Protocol:** A new Mental Health protocol has been developed to support the ASB case management process. This protocol aims to provide appropriate support and interventions for individuals with mental health issues who are involved in ASB incidents.
- **Enforcement Strategy:** An enforcement strategy has been developed outlining broader enforcement options to address persistent and severe ASB cases. This strategy aims to deter individuals from engaging in ASB through the threat of legal consequences.
- **User Guides/Toolkits:** User guides and toolkits have been created for practitioners involved in ASB case management. These guides provide detailed protocols outlining each available tool and power at Camden's disposal, complete with scenario-based guides to assist practitioners in their decision-making process.

2.3 During the pilot period, the ASB Taskforce in Camden has been managing cases of antisocial behaviour within the Housing Estates using the new approach. Moving forward, the Taskforce will continuously assess its methods and make any necessary modifications to effectively address ASB in Camden.

### 3. How to report Anti-Social Behaviour

3.1 Complete the online form on the Council's website to report anti-social behaviour.

3.2 Phone: 020 7974 4444 (9am to 5pm Mon- Fri.) When on the telephone options please go through them all until you are asked to hold and there will be a further submenu, please choose option 6 for Community Safety.

3.3 If you're a Camden council tenant or leaseholder and the antisocial behaviour is happening on council estate between 4pm and 4am you can call the Responsive Security Patrol on 020 7974 4444 (every day)

### 4. What happens after ASB is reported?

4.1 Your report will be logged by Contact Camden and allocated to an officer.

4.2 You should receive an email with details of the investigating officer and a reference number that you can use in any future communications.

4.3 Once we receive your report we may contact you for further information. We will inform you if we contact other services or partners.

4.4 We consider factors such as:

- how serious your complaint is
- how often the problem has occurred
- whether there has been other complaints about the ASB

**Report Ends**