

## APPENDIX A – HOUSING SCRUTINY WORK PROGRAMME – 2024/25

Date / schedule	Service	Officer Lead
<b>16 July 24</b>		
<ul style="list-style-type: none"> <li>Appointment of Co-opted Members</li> </ul>	Committee Services	Gavin Haynes
<ul style="list-style-type: none"> <li>Homelessness Scrutiny Panel Officer Response Report</li> </ul>	Housing Solutions	Simone Melia
<ul style="list-style-type: none"> <li>Rough Sleeping Services Review</li> </ul>	Adults & Health	Jess McGregor
<ul style="list-style-type: none"> <li>Housing Ombudsman Complaint Handling Code Self-Assessment 2023/2024. <i>Report to include update on Ombudsman casework and findings</i></li> </ul>	Property Customer Services & Engagement Business Support - Information Governance	Scot Reid Kathryn Byrne
<ul style="list-style-type: none"> <li>Insight, Learning and Impact Report – End of Year 2023-2024</li> </ul>	Insight and Learning	James Coumbes
<ul style="list-style-type: none"> <li>Cabinet Member Better Homes Update</li> </ul>	Cabinet Member	Cllr Sagal Abdi - Wali
<ul style="list-style-type: none"> <li>Work Programme</li> </ul>		
<b>7 October 24</b>		
<ul style="list-style-type: none"> <li>Leaseholder Services Update. <i>Report to pick up outcomes from the response to the Cabinet Adviser report going to Cabinet.</i></li> </ul>	Leaseholder Services	Sean Scott
<ul style="list-style-type: none"> <li>Tenant Satisfaction Measures and Benchmarking</li> </ul>	Housing & Property Management	Gavin Haynes and Glendine Shepherd
<ul style="list-style-type: none"> <li>Repairs and Operations &amp; Capital Works Update</li> </ul>	Operations & Repairs Capital Works	Tony Castle Susanne Afra
<ul style="list-style-type: none"> <li>Cabinet Member Better Homes Update</li> </ul>	Cabinet Member	Cllr Sagal Abdi - Wali
<ul style="list-style-type: none"> <li>Work Programme</li> </ul>		
<b>12 Nov 24</b>		
<ul style="list-style-type: none"> <li>Housing &amp; Repairs Transformation Programme</li> </ul>	Housing and Property Management	Gavin Haynes, Glendine Shepherd, Maria Jacobs and Scot Reid
<ul style="list-style-type: none"> <li>Landlord Licensing Scheme. <i>Report to include information on environmental health officer work</i></li> </ul>	Private Sector Housing	Darren Wilsher

<ul style="list-style-type: none"> <li>Landlord Services update on: Anti-social Behaviour Policy, Estate Parking Report and Feedback from Tenancy Visits <i>Report to include ASB information / policy on dangerous dogs</i></li> </ul>	Neighbourhoods	Maria Jacobs
<ul style="list-style-type: none"> <li>Cabinet Member Better Homes update</li> </ul>	Cabinet Member	Cllr Sagal Abdi - Wali
<ul style="list-style-type: none"> <li>Work Programme</li> </ul>		
<b>10 Dec 24</b>		
<ul style="list-style-type: none"> <li>Asset Management Strategy Cabinet Report. <i>Report to include how the capital programme will be funded and options to explore</i></li> </ul>	Property Management	Gavin Haynes
<ul style="list-style-type: none"> <li>Allocations Policy Report</li> </ul>	Housing Allocations	Gerry Crawley
<ul style="list-style-type: none"> <li>HRA Budgeting Report</li> </ul>	Finance	Emma Cardoso
<ul style="list-style-type: none"> <li>Cabinet Member Better Homes Update</li> </ul>	Cabinet Member	Cllr Sagal Abdi - Wali
<ul style="list-style-type: none"> <li>Work Programme</li> </ul>		
<b>13 Jan 25</b>		
<ul style="list-style-type: none"> <li>HRA Budget &amp; Rent Review 24/25</li> </ul>	Finance	Emma Cardoso
<ul style="list-style-type: none"> <li>CIP Annual report</li> </ul>	Development	Noe Ardanaz
<ul style="list-style-type: none"> <li>Domestic Abuse Report Update</li> </ul>	Housing	Glendine Shepherd
<ul style="list-style-type: none"> <li>Cabinet Member Better Homes Update</li> </ul>	Cabinet Member	Cllr Sagal Abdi - Wali
<ul style="list-style-type: none"> <li>Work Programme</li> </ul>		
<b>25 Feb 25</b>		
<ul style="list-style-type: none"> <li>Housing Associations Annual Performance Report</li> </ul>	Housing Solutions	Rizwan Siddique
<ul style="list-style-type: none"> <li>Cabinet Member Better Homes Annual Report</li> </ul>	Cabinet Member	Cllr Sagal Abdi - Wali
<ul style="list-style-type: none"> <li>Work Programme</li> </ul>		
<b>Items yet to be programmed</b>		
<ul style="list-style-type: none"> <li>Cabinet reports – to be reviewed by Chair as they arise</li> </ul>		