

Title: Meet Your Housing & Property Services Heads of Service

Information/Discussion Report – Information

Recommendations: The DMC is asked to note the paper and offer comments or feedback on the session where they have attended

Report Summary: This report provides information and a final plug to promote this interactive learning session with DMC and TRA representatives.

1. Background

- 1.1 As part of our drive to improve communication, and in response to DMC/TRA feedback a **'Meet Your Service Heads Session'** has been planned for the evening of **2nd September 2024**.
- 1.2 Officers are organising an event where resident reps can meet and hear directly from the various service Heads across Camden's Housing and Property Services in an informal setting with presentations to include Q&As.
- 1.3 The session will take place at **the Conference Suite, 1st Floor Crowndale Centre** from **5.30pm to 8.30pm**.
- 1.4 To book attendance to the session reps were invited to visit our Eventbrite page [here](#).
- 1.5 The event is targeted at all DMC/TRA reps more so those who want to
 - Learn more about how our services functions directly from the Heads of Services
 - Gain a deeper understanding of specific aspects of work
 - Network with other members and Officers to build stronger relationships
- 1.6 Attending the session will be members of the Damp and Mould team who will be on hand to give advice and, useful hints and tips to threat the issue.

2. Event Format

- 2.1 The event will be informal with collaborative learning through a meet and greet with the Cabinet member for Better Homes, Cllr Sagal Abdi-Wali over light refreshments.
- 2.2 The suggested agenda for the session is as follows;

- 1730 - 1800 - Arrival and Meet & Greet
- 1800 – 1805 – Welcome by Scot Reid
- 1805 – 2030 - Head of Service presentation and Q&A hosted by Thomas Broad
- 2030 – Session Close

2.3 We will seek feedback from attendees and officers to evaluate outcome and learning for future sessions.



Report Ends