

ACTION POINTS ARISING FROM JUNE/JULY 2024 DMC MEETINGS

KENTISH TOWN DMC ACTION – 23 JULY 2024			
Item	Action	Responsible Individual/Department	Comments
KT/0724/01	To set up a meeting with officers and MLTRA to further discuss communal heating	Tenant Participation	Officer will seek to arrange a meeting in September. However, will be subject to the project team having had an update on work plans.
KT/0724/02	To provide information in Housing News on EPCs.	Landlord Services	
KT/0724/03	To request that the Leader of the Council write to the Government to seek an update on the current proposals for the HS2 land, and to request that Council Housing be prioritised.		
KT/0724/04	To arrange a meeting with the Cabinet Member for Community Safety and Borough Commander to discuss the issues that have been experienced by the Safer Neighbourhood Panel in Highgate Ward.	Councillor Apak	Councillor Apak has confirmed that he wrote to Cllr Pat Callaghan on 27 July requesting this meeting
KT/0724/05	To provide an update report on the allocations process including information on how the review of the programme was progressing, the timescales, and the metrics that would be used to measure improvements.	Gerry Crowley Head of Allocations Lettings and Private Housing Services	

CAMDEN TOWN DMC ACTIONS – 26 JUNE 2024

Item	Action	Responsible Individual/Department	Comments
CT/0624/01	Mobile CCTV Cameras Officers would seek to provide an update regarding the position of the mobile cameras that had been funded by Camden Town DMC. This would included whether they were being used and the general areas they were covering.		
CT/0624/02	CCTV Coopers Lane Estate Officers agreed to provide an update regarding the operation of the CCTV Cameras on Coopers Lane Estate.		
CT/0624/03	Community Safety Report – Anti-Social Behaviour Task Force Update Officers noted that reference numbers were not always being given out to tenants and residents who were calling in incidents as a matter of course, and they would make sure that guidance on this was given to colleagues taking the calls.		Natasha Dickinson Community Safety Officer
CT/0624/04	FRA and Capital works update The DMC agreed to take up the offer of a webinar on capital works project and works being done across the better Homes, FRA, retrofit and M&E programme.	Gavin Haynes Director of Property Services	

CT/0624/05	Voids Update The DMC asked that the issue of voids performance be a standing item on the DMCs agenda going forward, and an officer should come to the next meeting to answer any questions. Also, the meeting asked that future reports provide a breakdown of voids in the respective DMC districts, performance turn-around times and allocation for the voids, whether the Council was meeting its targets and if not why, and the rent arrears figures.	Gerry Crowley Head of Allocations, Letting & Private Housing Services	

GOSPEL OAK DMC ACTIONS – 27 JUNE 2024

Item	Action	Responsible Individual/Department	Comments
GO/0624/01	Officers agreed to investigate the Maitland Park Community Hall and what had been agreed in regard to its use and provide a response to the Committee.	Rosemarie Jenkins Team Leader Regeneration	
GO/0624/02	Officers agreed to look into whether updates on anti-social behaviour could be included on the website.	Peju Sanusi Community Safety Officer	
GO/0624/03	Officers agreed to circulate the programme of weed spraying on estates in the Borough.	Darrell Abercrombie Green Space Operations Manager	
GO/0624/04	The DMC requested an update on the asbestos management plan.	Noel Curran Responsive Repairs Manager	

HOLBORN DMC ACTIONS – 13 MARCH 2024

Item	Action	Responsible Individual/Department	Comments
Community Safety Report - Anti-Social Behaviour Task Force Update			
HOL/0724/01	Officers to follow up on information that the council had offered business tenants second-hand office equipment and carpet.	Stephanie Marsh-Aldis Landlord Services Manager	
HOL0724/02	A more detailed response on simplifying access to the Responsive Security Patrol to be provided to Paul Stelb (25 Gresse Street).	Albert Simango Community Safety Team Leader	
HOL/0724/03	Officers to feed back that officers were expected to attend to speak to discussion reports.	Stephanie Marsh-Aldis Landlord Services Manager	
Parking			
HOL/0724/04	Officers to get more detail on the approach to enforcement of parking rules on the Bourne Estate.	Andy Foster Estate Parking & Access Manager	
Voids Programme Update			
HOL/0724/05	Officers to investigate concerns that a number of flats on the Bourne Estate had been vacant for long periods without any works having been undertaken.	Stephanie Marsh-Aldis Landlord Services Manager	
HOL/0724/06	The voids team to be asked to attend Falcon, Chancellors Court and the Brunswick Estate to investigate concerns about empty properties and key safes.	Noel Curran Responsive Repairs Operations Lead	
Action Points Update			
HOL/0724/07	Officers to request Mullaleys meet with Powis House residents and discuss any problems and improvements that could be made.	Noel Curran Responsive Repairs Operations Lead	
HOL/0724/08	Officers to request a progress update on the major works at Powis House.	Stephanie Marsh-Aldis Landlord Services Manager	
HOL/0724/09	Officers to investigate the issue of communal lighting having been on constantly at	Noel Curran Responsive Repairs	

	Flaxman Court for a number of years, although residents had raised the issue with the Council.	Operations Lead	
	Local Issues		
HOL/0124/10	Officers to ask the Head of Capital Works about the next stage in the regeneration programme for Tybalds, including the timeframe and any delays.	Stephanie Marsh-Aldis Landlord Services Manager	
HOL/0724/11	A walkabout to be arranged at Tybalds to consider repairs, including Noel Curran, Responsive Repairs Operations Lead.		
HOL/0724/12	Officers to discuss with the CCTV officer the concerns that there were nine blocks on the Tybalds Estate but only four included in the Camden map for the CCTV upgrade and report to the TRA		
HOL/0724/13	Officers to request an urgent update on fire doors affecting access by elderly and vulnerable residents at the Brunswick Estate.		

HAMPSTEAD DMC ACTIONS – 11 JULY 2024

Item	Action	Responsible Individual/Department	Comments
HAM/0724/01	Officers agreed to share copies of the ASB leaflet and the Chair asked for a list of who the ASB officers were for each area	Sonia Mason Community Safety Manager	
HAM/0724/02	Officers agreed to arrange a site visit to Alexandra & Ainsworth Estate with the TRA reps	Johaun Seesahai Estate Management Services Manager	
HAM/0724/03	Officers agreed to attend meeting of the Sidings TRA to response to parking issues		