

Resources and Corporate Performance Scrutiny Committee action tracker 2024/ 2025

Meeting Date	Item	Action	Action Of	Status
15 JULY 2024	HOUSING OMBUDSMAN ANNUAL COMPLAINT HANDLING AND SERVICE IMPROVEMENT REPORT AND COMPLAINT HANDLING CODE SELF-ASSESSMENT - LONDON BOROUGH OF CAMDEN 2023-2024	Look into whether publishing cases of maladministration when they occurred, rather than waiting for the annual report, could be an option.	Service Manager – Information Governance	In progress
	2024/25 UPDATE ON THE COUNCIL'S MEDIUM TERM FINANCIAL POSITION	Provide the Committee with information of the support available for those who received fixed penalty notices and could not afford to pay them.	Head of Finance, Corporate Services	In progress
	INSIGHT, LEARNING AND IMPACT REPORT – QUARTER 4/END OF YEAR 2023-24	Provide members with the actions taken to engage voters for the general election and the information given on how to vote.	Head of Corporate Strategy and Cabinet Office	In progress
		Provide information to Members on the timescale of the canvass.	Head of Corporate Strategy and Cabinet Office	Complete
8 OCTOBER 2024				
12 NOVEMBER 2024				

9 DECEMBER 2024				
14 JANUARY 2025				
25 FEBRUARY 2025				