

Title: Engagement reports

For Information Only Report

Recommendations: DMCs are asked to note the content of the below reports:

- DMC training update
- Tenant Participation Officer patch summary
- Grants, equipment and loans

Report Summary: This report provides information about resident participation and engagement in Camden.

**DMC training update
Report from Komal Doan
Senior Tenant Participation Officer
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Introduction

- 1.1 The Tenant Participation team provide a number of training opportunities to all TRA/TMOs to enable committee members to engage in their duties efficiently and effectively. All TRAs/TMOs are encouraged to attend and in some cases, training is compulsory in particularly for groups with halls.
- 1.2 Training is open to all our tenants and residents and we encourage TRAs to publicise training to their members

2 Training Record

- 2.1 The following table indicates training attended by TRAs and their members since September 2018:

Name of Training	No Attended	Month	Completed
Be smart with your cash for 7 to 12 years olds	22	October	Yes
Committee Skills	16 signed up	November	
First Aid	17 signed up	November	
Safeguarding	12 signed up	November	
Conflict Management	9 signed up	November	
Getting the best out of your community assets – 2 day course	Up to 15	November	
Peer Mentoring Programme	8	Ongoing	Ongoing

3. Feedback from these sessions has been very positive with all participants stating that they have found the sessions enjoyable and informative. Some have also made connections with other reps, through attending training sessions, leading to new collaborations between TRAs. In particular the peer mentoring programme has brought residents from across Camden and they are now collectively working on establishing a resident led charity to work alongside existing service.

4 Forthcoming Training

- 4.1 We will continue to provide all the above training throughout the new year and encourage members to attend. In addition, we are keen to work with TRAs to provide bespoke training when required. TRAs that have 8 members or more interested in a course, we can deliver it to them in their hall if that's preferred.

5. Attendance

- 5.1 We continue to encourage as many residents to attend. The Tenant Participation team have been flexible making training opportunities available during different times of days and on weekends to suit different needs and lifestyles.

If you wish to attend our training please email komal.doan@camden.gov.uk or call 0207 974 6341. Training is free and accessible for all TRA / TMO committee members and their residents.

REPORT ENDS

Tenant Participation Officer patch summary
Report from Reda Khelladi
Tenant Participation Co-ordinator
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1 CAMDEN TOWN

- 1.1 In October, we have swapped patches as part of staff development in the TP team and Komal Doan (KD) has now taken over from Sarah Moore in Camden District.
- 1.2 KD has previously covered Gospel Oak and has already made contact with a number of TRAs in Camden to understand their needs and work to support their activities.
- 1.3 External Partners: KD has been working closely with the following external partners to offer Camden tenants opportunities to get involved in different experiences:
 - Camden People's Theatre
 - The Place
 - British Library
- 1.4 We have been supporting 3 TRAs to engage with their members in preparations for AGMs
- 1.5 We have been working with 5 TRAs to support them with procedural advice and capacity building to deal with specific issues effecting them. We are offering a number of positive solutions to support them.
- 1.6 Brook and Cranleigh held a McMillan Coffee Morning, which helped raise awareness of cancer and raise funds for the charity. In addition, the TRA used the event to remember lost family and friends.
- 1.7 To contact KD please email komal.doan@camden.gov.uk or call 020 7974 6341.

2 GOSPEL OAK

- 2.1 In October, we have swapped patches as part of staff development in the TP team and Sarah Moore (SM) has now taken over from Komal Doan in Gospel Oak District.
- 2.2 SM has previously covered Camden Town and has been making contact with TRAs in the district to support them with their activities.
- 2.3 We are currently working with residents on one estate to set up a new TRA following the communication we sent out informing residents of the benefit of setting up TRAs.

- 2.4 We are working with a small number of TRAs to resolve some of the issues they are currently facing to ensure they continue to provide a good service and link to the communities they represent.
- 2.5 Kiln Place TRA held a charity coffee morning on Saturday 17th November in aid of the Salvation Army and Crisis at Christmas.
- 2.6 Headcorn TRA also used a Special Projects Grant to take children from the estate on a trip to Kidzania on 18th November.
- 2.7 The team are currently working with ABC TRA and the gardening group using the green space on Bassett Street to consult with residents of the area on the future of the green space.
- 2.8 We are also supporting Camden colleagues and the West Kentish Town Estate TRA to develop a new garden on their estate.

3 HAMPSTEAD

- 3.1 We have been supporting a number of TRAs in the Hampstead area with planning and organising activities including Templar House TRA, Taplow TRA, Webheath TRA and Westcroft TRA.
- 3.2 We have supported a number of TRA to run successful AGMs and continue to be active members of the DMC
- 3.3 We have been working with England's Lane Hostel and the Winch to help set up a TRA in the hostel and support the residents to engage with the wider community and deal with housing management issues.
- 3.4 We have been liaising with the Winch to help support the work of the [North Camden Zone](#), which has now recruited a number of residents from the Chalcots estate to operate as community researchers.
- 3.5 Webheath TRA have been working with tenancy services and estate services to implement a series of street art installations on the estate. We have also supported the TRA with advice on running community consultations.
- 3.5 We have supported a number of TRAs with special project grants to assist them with their activities and details of these grants is included in the engagement report.
- 3.6 We held a district wide meeting with TRAs to discuss the process of DMC funding and explore projects that they can apply for funding for as part of encouraging TRAs to engage with DMC and develop local projects for their community.

4.1 HOLBORN

- 4.1 Bourne Estate TA – is now up and running again following the renovation of the community hall. We funded a summer football play-scheme for young people, on the estate, facilitated by Bloomsbury football Academy. The scheme was very successful and as a result the DMC agreed further funding until Christmas.

4.2 Powis House TRA – we are continuing to work closely with the recently formed TRA to assist in establishing representative associations in the nearby small blocks or to form a federation of small blocks TRA.

5 KENTISH TOWN

5.1 Camden Square TRA – We worked with the TRA to resolve some internal issues and now looking to provide training for the committee, especially around succession planning and involving younger residents on the estate.

5.3 Holly Lodge – we worked with the young people on Holly Lodge to set up a young residents TRA sub group with the view to engaging young people on the estate and surrounding areas to articulate their concerns and to eventually become full active members of the TRA as they reach the required constitutional age. Youth activities are due to formally start in January 2019 with health and fitness, homework, astronomy and money management clubs.

5.5 Peckwater TRA – we will be looking to work closely with the TRA over the next two months to provide youth activities.

6. BOROUGHWIDE

6.1 We continue to support Camden Association of Street Properties (CASP).

REPORT ENDS

Grants, equipment and loans

	REVENUE	SPECIAL	STARTUP	ITLOAN	Total to date:
Crofter's Way TRA			150.00		150.00
Curnock Street TRA	250.00				250.00
Three Fields TRA		600.00			600.00
Walker House TRA				650.00	650.00
Total:	250.00	600.00	150.00	650.00	1650.00